



Making the right mobility choices!
7-11 June 2009



58th UITP World Congress
and Mobility & City Transport Exhibition

Final
Programme





Simultaneous interpretation in English, French, German, Spanish and Italian



Simultaneous interpretation in English, French, German, Spanish, Italian and Russian.



Held in English only

Sunday 7 June 2009

10:30-14:00 **City Tram Tour**

Tour of Vienna's historic centre. Both vintage and new trams will be circling the Ringstraße. Visit of various museums, parks and monuments. Apfelstrudel, coffee and a light snack are included.

With the kind support of Gewista and ABB

12:30-14:00

Bonus session

5th Organising Authorities
Division Assembly



Room Strauss
Ground floor

Open to all UITP members

Chair: Coen Volp, UITP Organising Authorities Assembly Chairman, Director, Road and Transport Department, Provincie Gelderland, Arnhem, The Netherlands

Report of the Organising Authorities Committee

Claudio Masi, UITP Organising Authorities Committee Chairman, Milan, Italy

Mission statement of Organising Authorities Division

Peter Kellermann, UITP Organising Authorities Committee & Vice-Chairman, Geschäftsführer, Hamburger Verkehrsverbund GmbH, Hamburg, Germany

Membership update and results of the survey of members of the Organising Authorities Division

Janis Umblijs, Junior Manager, International Association of Public Transport, Brussels, Belgium

Guest speaker

Adam Giambrone, Toronto City Councillor and Chair of Toronto Transit Commission (TTC), Canada

Election of the Assembly Chairman for 2009-2011

Hans Rat, Secretary General, International Association of Public Transport, Brussels, Belgium

15:30-17:00

UITP General Assembly (for UITP Members only)



Room Strauss
Ground floor

14:30 Opening of the General Assembly desk



19:30

UITP President and Local Host Reception

For registered Delegates and accompanying persons
Dress code: Business casual (don't forget to bring a shawl as the weather can be cold)

Hosted at the Straßenbahn museum, the largest museum ever dedicated to the development of one city's transport network – the city of Vienna.

Address: Ludwig Koeßler-Platz 3, Vienna

From the City Centre (+20 min): U3 (direction Simmering) stop at station Schlachthausgasse.

From Messe Wien (+20 min): U2 to Stadion + bus 84A/ Ludwig Koeßler-Platz or 77A/ Rennweg, bus stop Ludwig Koeßler-Platz

Support personnel will be available to guide you to the Straßenbahn museum

With the kind support of Thales

Monday 8 June 2009

10:30-12:00 Congress and Exhibition Opening Ceremony



Room Lehar
Ground floor

Official Congress opening

Roberto Cavalieri, President, International Association of Public Transport (UITP)

Welcome addresses

- Doris Bures, Federal Minister of Transport, Innovation and Technology, Austria
- Dr. Michael Häupl, Governor and Mayor of Vienna, Austria
- Dr. Erwin Pröll, Governor of Niederösterreich, Austria
- Hans Niessl, Governor of Burgenland, Austria

Cultural interlude

- Papagena-Papageno, duet from The Magic Flute by Wolfgang Amadeus Mozart
- Vienna Blood, Waltz by Johann Strauss II

Keynote speech

What mobility options for City 2.0?

Bruno Marzloff, Sociologist, Groupe Chronos¹, France, author of the book 'Mobilités, trajectoires fluides'².

Official Exhibition opening

Renate Römer, Vice President, Austrian Federal Economic Chamber

¹research consultancy specializing in sociology and innovation

²(Mobility, fluid tracks)

12:30-14:00 Lunch (for Congress Delegates only and accompanying persons)

see **R4** on floorplan Please use the voucher given with your badge

14:00-15:30 **Local host session**



Room Lehár
Ground floor

For registered Delegates only

Chair: Dr. Csaba Székely, Generaldirektor, GYSEV/Raaberbahn, Wulkaprodersdorf, Austria

Wiener Linien: a strong brand for a higher standard of living

Dr. Michael Lichtenegger, Managing Director, Wiener Linien (WL), Vienna, Austria

Future prospects for ÖBB-Personenverkehr AG as mobility partner in Austria and Central Eastern Europe

Mag.^a Gabriele Lutter, Member of the Board, Österreichische Bundesbahnen (ÖBB) Personenverkehr, Vienna, Austria

Working together: the successful co-operation between the regions of Vienna, Lower Austria, Burgenland and the Federal Government

Mag.^a Alexandra Reinagl, Managing Director, Verkehrsverbund Ost-Region (VOR), Vienna, Austria

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14:00-15:30

Expo Forum 1

Safety & Security



Expo-Forum A
Hall A

For registered Delegates and Exhibition visitors

Get prepared for an emergency response to hazardous materials propagation in subways: the Orgamir research project

Indanet AG, Jürgen Fuchs, Director of Business Center

Fire protection

Fogtec/Müller, Roger Dirksmeier, General Manager Rail Systems

Shared responsibility for public transport security: what values can be added by a private service provider?

Securitas, Andrea Soehnchen, Strategic Development Director Public Transport

Passengers in the trap: safety solutions for vehicle doors

MAYSER, Deirdre Duffy-Baumgärtner, International Sales Manager

Securing wheelchairs in public transport

Q'Straint, Alexander Roth, Sales Manager Europe



14:00-15:30

Expo Forum 2

IT for Rail: the right signal!

Expo-Forum B
Hall B

For registered Delegates and Exhibition visitors

Building ICT capability into trains and stations

ALSTOM, Philippe Hery, Platform Product Manager

New COPP System: safety critical SIL3 control for platform screen doors

Clearys, Thierry Servat, President

Assessing rail infrastructure investments with Life-Cycle-Cost

Die Ingenieurwerkstatt, Christian Trescher, Director

Re-signalling options: CBTC or CBTC overlay

THALES, David Dimmer, Seltrac MS Product Manager

Da Vinci, technology for railways traffic control systems

Indra Sistemas, Mark Rocky, Director of International Projects AFC & Railway System Division

15:30-16:00

Coffee Break (for Congress Delegates only) - see  on floorplan
With the kind support of Raiffeisenlandesbank Nö-Wien

16:00-17:30

Plenary Session

Public Transport: THE smart
and green solution to the crisisRoom Lehar
Ground floor

Chair: Philippe Segretain, Président, Egis, Paris, France

Credit crunch and economic crisis: a chance or a threat for public transport? The view of a bank

Dr. Andreas Hopf, Senior Vice President, Raiffeisenlandesbank Nö-Wien AG & Managing Director of Central Danube Region, Marketing & Development GmbH, Vienna, Austria

Madrid: Making the right mobility choice

José Manuel Pradillo, General Manager, Consorcio Regional de Transportes de Madrid, Spain

Why and how to anticipate the end of the oil era? The case of Dubai

Abdul Aziz Malik, CEO Dubai Taxi Agency, Roads and Transport Authority, Dubai, UAE

Hong-Kong: Growth and crisis, contradiction or opportunity?

Dr. Jacob Kam, Head of Operations Engineering, MTR Corporation Limited, Hong Kong, China



Simultaneous interpretation in English, French, German, Spanish and Italian



Simultaneous interpretation in English, French, German, Spanish, Italian and Russian.



Held in English only

16:00-17:30

Expo Forum 3

Smart cards and smart ideas



Expo-Forum A
Hall A

For registered Delegates and Exhibition visitors

The role of SME driver of innovation

UITP, Robert Huber, Vice President, Chairman of UITP Industry Assembly

BMS / BIS in Korea: a case study of Gyeonggi Province

Gyeonggi Provincial Government, Soo Hyun Ahn, Director of Public Transportation Division

The importance of reader interoperability in transit

HID global, Stefan Trautner, Director Technical Integration Projects

MIFARE Plus

NXP Semiconductors Austria, Rainer Lutz, Marketing Manager

Pilsen city card project

Mikroelektronika, Vladimir Vojáček, Sales Department

16:00-17:30

Expo Forum 4

Better on track with advanced components!



Expo-Forum B
Hall B

For registered Delegates and Exhibition visitors

Simplifying battery maintenance with diagnostics

SMA Railway Technology GmbH, Andreas Berger, General Manager

New technology for standardized automatic door

Gebr. BODE GmbH & Co. KG, Andreas Schunke, CEO

Systematic analysis of safety functions with diagnostics

ELIN EBG TRACTION, Rainer Weinmann, Head of R&D

Hybrid drive systems for rail vehicles. Solutions for new and refurbished rolling stock

Voith Turbo GmbH & Co KG, Heinz Tengler, Senior Vice President

Curve squeal noise: a problem that can be solved

Ingralub AG, André Kofmehl, CEO

Tuesday 9 June 2009

09:00-10:30

SESSION 1

Gamble, guess or investigate:
Process and criteria for system selection



Room Lehár
Ground floor

Chair: Dr. Sung Jick Eum, CEO & President, Seoul Metropolitan Rapid Transit Corporation, Seoul, South Korea



Finding the "right" public transport system for HamburgHarbourCity

Rainer Schneider, Department Director, Hamburg-Consult GmbH, Hamburg, Germany

New systems, new tendencies: 25 years of development of public transport in Paris and Ile-de-France.

Philippe Ventejol, Directeur adjoint, RATP, Paris, France

Bus or tramway: finding the best cost-benefit ratio for a middle sized town like Bern

René Schmied, CEO, BERNMOBIL, Bern, Switzerland

Strategy for long-term development of public transport in a large city: the case of Saratov

Pavel Kuznetsov, Deputy General Director, Saratovgorelectrotrans, Saratov, Russia

09:00-10:30

SESSION 2

Will the new European Parliament set a new benchmark for transport policy?



Room Strauss
Ground floor

Chair: Guido del Mese, General Director, ASSTRA, Rome, Italy and Chairman of the UITP EU-Committee

Round table

- Josef Schneider, Representative of the European Passengers' Federation
- Anthony Depledge, Director transport policy development, Arriva PLC, London, UK and Future Chairman of the UITP EU-Committee
- Michael Cramer, Member of the European Parliament, Committee on Transport and Tourism, European Parliament
- Bernard Soulage, Member of the European Parliament, Committee on Regional Development, European Parliament
- Oldřich Vlasák, Member of the European Parliament, Committee on Regional Development, European Parliament (tbc)
- Etelka Barsi-Pataky, Member of the European Parliament, Committee on Transport and Tourism, European Parliament (tbc)

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09:00-10:30

SESSION 3

If you can't measure it you can't manage it!



Room Stolz
Ground floor

Chair: Glenn Frommer, Head of Sustainability Development, MTR Corporation Limited, Hong Kong, China

Communicating and targeting the correct information to the right audience

Glenn Frommer, Head of Sustainability Development, MTR Corporation Limited, Hong Kong, China

Preparing a set of meaningful indicators for reporting on sustainable development

- Gunnar Heipp, Bereichsleiter, Münchner Verkehrsgesellschaft, Munich, Germany
- Peter Müller-Marschhausen, Geschäftsbereichsleiter Personal, Organisation und IT, Leipziger Verkehrsbetriebe GmbH, Leipzig, Germany

Reporting for different audiences

- Witoon Hatairatana, Operations Director, Bangkok Metro Public Company Limited, Bangkok, Thailand
- Gavin Alford, Manager, Transport Policy Analysis & Research, Department of Transport, Melbourne, Australia,
- Eveline Branders, Coordinatrice Environnement-Développement Durable, STIB, Brussels, Belgium

09:00-10:30

Expo Forum 5

Intelligent mobility solutions from Vienna



Expo-Forum A
Hall A

For registered Delegates and Exhibition visitors

Costs and benefits of geothermal energy utilization on urban railway infrastructure

Wiener Linien, Andreas Oberhauser, Maintenance Process Manager

Intelligent transport systems in the Eastern Region of Austria (Vienna Region)

Verkehrsverbund Ost-Region (VOR) GmbH, Hans Fiby, Project Manager

Twin city liner Vienna – Bratislava: high speed vessels on the Danube

Raiffeisenlandesbank Nö-Wien, Dr. Andreas Hopf, Senior Vice President

09:00-10:30

Bonus session

Regional session - Motorcycles & public transport. How to win this competition?



Expo-Forum B
Hall B

For registered Delegates and Exhibition visitors

A common scenario prevails among several developing countries; the motorcycle is often the preferred mode instead of public transport.

The social impact of the motorcycle is very high; atmospheric pollution, losses caused by traffic accidents and congestion being the main negative impacts.

We invite all participants to join and debate the issues and possible solutions.

With the participation of:

Chair: Víctor Raúl Martínez, President of Sí 99 and Chairman Latin America Division



- Jurandir Fernandes, Assessor of São Paulo State Government, Brazil
- Jorge Minteguiga, President of Tecno Acción Santiago, Chile
- Diego Monraz, Authority, General Director of SITEUR Guadalajara, Mexico
- Israel Sekirasa, Authority, General Director SUMATRA Dar Es Salaam, Tanzania

10:30-11:00 **Coffee Break** (for Congress Delegates only) - see on floorplan

11:00-12:30

SESSION 4

Mayors' Summit



Room Lehár
Ground floor

Moderator: Alain Flausch, CEO, STIB, Brussels, Belgium

Panellists:

- Mayor of Vienna, Dr. Michael Häupl (Host)
- Mayor of Belgrade, Dragan Djilas
- Mayor of Budapest, Dr. Gábor Demszky
- Mayor of Ljubljana, Zoran Janković

Guest speaker:

- Mayor of Salt Lake City, Ralph Becker

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11:00-12:30

SESSION 5

A smile is worth a thousand welcomes!



Room Strauss
Ground floor

Chair : Sylviane Delmas, Animation de la relation client, RATP, Paris, France

Keynote Speaker:

Recruitment and Retention in the UK Passenger Transport Industry

Sheena Pickersgill, Director of Corporate Services, Metro-West Yorkshire Passenger Transport Executive, Leeds, UK

Round table

- Gnahore Kodehi, Directeur du Développement des Ressources Humaines, Sotra, Abidjan, Ivory Coast
- Lelis Teixeira, Vice-president of NTU, National Association of Brazilian Operators, Brasilia, Brazil
- Gang Yu, Manager, Human Resources Department, Shenzhen Metro Group Co. Ltd, Shenzhen, China
- Beverly A. Scott, Chair, American Public Transportation Association (APTA), Washington, DC, USA

11:00-12:30

Expo Forum 6

The hybrid drive is here!



Expo-Forum B
Hall B

For registered Delegates and Exhibition visitors

Developing a full range of hybrid diesel-electric buses

Van Hool NV, Sven Somers, Project Engineer

On the road to emission-free urban buses:

CITARO BlueTec@ Hybrid

EvoBus, Richard Averbeck, Executive Managing Director

The Solaris Urbino 18 Hybrid: leading in experience

Solaris Bus & Coach S.A., Wolfgang Presinger, Senior Advisor to the Board

MAN Hybrid City Bus: from prototypes to series production

MAN, Dr. Rolf Döbereiner, Head of development alternative

VDL Bus & Coach: innovative environmentally-friendly public transport solutions

VDL, Alex de Jong, Manager Public Transport

11:00-12:30

Bonus session

Regional session: Public transport in the Middle-East and North Africa region



Expo-Forum A
Hall A

For registered Delegates and Exhibition visitors

Chair: Abdulaziz Al-Ohal, Deputy Minister of Transport, Riyadh, Saudi Arabia

Public transport development and business potentials in Dubai

Peyman Younes Parham, Director of Marketing & Corporate Communication, Roads and Transport Authority, Dubai, UAE

The future of public transport in Abu Dhabi

· Ahmad Al-Akhras, Transport Planning Consultant
· Saeed Al-Hameli, General Manager Bus Office Abu Dhabi Department of Transport, UAE

Urban transport strategy and projects in Morocco

Abdellatif Chadali, Director of Planning and Equipment, Ministry of Interior, Rabat, Morocco

Major development and expansion programme of Saudi rail network

Ali Saad Al Karni, Vice-President for Technical Affairs, Saudi Railways Organisation, Dammam, Saudi Arabia

12:30-14:00

Lunch (for Congress Delegates only) - see R4 on floorplan

Please use the voucher given with your badge

14:00-15:30

SESSION 6

Profitable bus systems: selected business models



Room Strauss
Ground floor

Chair: David Martin, CEO, Arriva plc., Sunderland, UK

Productivity of the CISA bus system in Mexico

Jesús Padilla Zenteno, General Manager, Corredor Insurgentes S.A. de C.V., Mexico, Mexico

Tender recommendations for the procurement of new buses

Lars Johansson, Director Global Product Marketing, Volvo Bus Corporation, Gothenburg, Sweden



KGL approach in developing profitable bus services in the Middle East

Khaled Al Awadhi, General Manager, KGL Passenger Transport Services, Safat, Kuwait

Environmental friendliness and profitability of public transport systems do not need to be contradictory

Holger Suffel, Vice President Daimler Buses Sales, Service & Parts, Daimler Buses, Evobus GmbH, Stuttgart, Germany

14:00-15:30

SESSION 7

Accessing innovative sources of funding



**Room Lehár
Ground floor**

Chair: José Gustavo de Souza Costa, President, Concessão Metroviária do Rio de Janeiro S.A., Rio de Janeiro, Brazil

Land Value Capture mechanisms

José Sequeira, Director of the Audit Office, Metropolitano de Lisboa, Lisbon, Portugal

The Carbon market: threat or opportunity for public transport?

Holger Dalkmann, Team Leader Environmental Assessment, TRL, United Kingdom

Synergy between transport and lifestyle business: a new business model

Mitsuo Higashi, Director of International Department, East Japan Railway Company, Tokyo, Japan

Funding public transport through road user charges

Anders Jordbakke, Chief Engineer & Project Manager for Oslopakke 3, Norwegian Public Roads Administration, Oslo, Norway

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14:00-15:30

Expo Forum 7

Innovations in the rail sector



**Expo-Forum B
Hall B**

For registered Delegates and Exhibition visitors

EC04: solutions for energy friendly products

Bombardier Transportation, Dr. Tjark Siefkes, Senior Director Product Management

Increased availability and safety with Catenary Monitoring System Sicat CMS

Siemens AG, Gunter Hahn, Senior Specialist

CAF State-of-the-art light underground trains

CAF, Javier Goikoetxea, Project Coordinator

Efficient connector/feeder systems for local urban transport

DCC Doppelmayr Cable Car GmbH & Co, Stephan Wabnegger, Chief Executive Officer

Using advanced technology to speed up metro lines capacity improvement

ALSTOM, Christophe De Meyer, TIS TRANSIT VP

14:00-15:30

Expo Forum 8

Global e-ticketing solutions



Expo-Forum A
Hall A

For registered Delegates and Exhibition visitors

IT Services and AFC: how to turn a supplier relationship into a win/win partnership model

Scheidt & Bachmann GmbH, Matthias Augustyniak, Managing Director

Making a world easier to live and travel: strategy for a T-money world

Korea Smart Card Co., Ltd (T-money), Billy Back, Global Director

E-ticketing solutions server

PARKEON, Philippe Millet, Parkeon Transport System Director

IT can help public transport authorities and operators: the cases of Amman and Skopje

Kentkart, Güliz Ostürk, International Marketing Manager

Electronic ticketing in Italy and new frontiers

Club Italia, Claudio Claroni, General Manager

15:30-16:00

Coffee Break (for Congress Delegates only) - see  on floorplan

16:00-17:30

SESSION 8

The more the merrier? Forecasting and coping with increasing demand



Room Lehar
Ground floor

Chair: Chairperson to be announced

Infrastructure development: a metro circle line in the Paris Region

Seymour Morsy, Directeur du Développement et de l'Action Territoriale, RATP, Paris, France

Transport supply optimization: crowd management, skip stops and other operational tricks

Clemente Pérez, Chairman, Metro de Santiago, Santiago, Chile

Segregation and priority help all modes to integrate into the urban fabric and to boost speed and demand

Christian Dochy, Manager, STIB, Brussels, Belgium

Hot issues in capacity management for regional and suburban railways

Mark Gommers, Capacity Manager Southern, ProRail, Utrecht, The Netherlands



16:00-17:30

SESSION 9**Central and Eastern Europe: taking up the challenge of public transport modernisation****Room Strauss
Ground floor**

Chair: Robert Kadnar, Director, Dopravný Podnik Bratislava, Bratislava, Slovakia

Integrated public transport system in the Southern Moravia Region, Czech Republic

Kvetoslav Havlik, Specialist, Kordis JMK, Brno, Czech Republic

Ukraine: bus transport development problems

Vitalii Reva, President, All-Ukrainian Association of Automobile Carriers, Kiev, Ukraine

Searching for capital and competences

István Tömpe, CEO, MAV Start Railway Passenger Co., Budapest, Hungary

Twinning partnership between Sibiu and Dresden

Adrian Popa, General Manager, SC TURSIB SA, Sibiu, Romania

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16:00-17:30

SESSION 10**Public transport security:
Caring Mother or Big Brother?****Room Stolz
Ground floor**

Chair: Geoff Dunmore, Operational Security Manager, London Underground Ltd, London, UK

Security: aspects from customer care to potential terrorist threats

Thomas Kritzer, Deputy Head, Metro Operations Department, Wiener Linien, Vienna, Austria

Creating more comfortable railway systems: security measures by CCTV and development of the intelligent camera surveillance system

Kiyohiro Takemoto, Manager International Department, East Japan Railway Company, Tokyo, Japan

Empowering commuters for public transport security: the untapped resource

Jeremy Yap, Group Director, Vehicle and Transit Licensing, Land Transport Authority, Singapore

Panellists

- Serge Van Themsche, Bombardier Transportation European Affairs, Bombardier, Mechelen, Belgium
- Thomas Hilpert, Lawyer, VDV, Cologne, Germany

16:00-17:30

Expo Forum 9

Greener and more efficient city buses
with advanced components



Expo-Forum B
Hall B

For registered Delegates and Exhibition visitors

Latest aspects of driveline development for city buses

ZF Friedrichshafen AG, Joachim Foth, Director Product Development Powershift Transmissions

**HJS exhaust-aftertreatment systems:
new technologies for clean buses**

HJS Fahrzeugtechnik GmbH & Co KG, Helmut Gier, Head of Product Management

Voith solutions for more value for the environment

Voith Turbo GmbH & Co KG, Robert Mueller, General Manager Aftermarket Business

Sustainable public transport with hybrid technology

Vossloh Kiepe GmbH, Martin Schmitz, Vice president

17:15-19:00

Get-together Party

For registered Delegates, Exhibitors, Exhibition visitors and accompanying persons.

The Get-together Party, **which takes place in the main gallery**, offers Delegates, visitors and exhibitors an opportunity to continue business discussions and exchanges in a relaxing atmosphere.

Wednesday 10 June 2009

09:00-10:30

SESSION 11

Suitability of rail service
for various needs and contexts



Room Strauss
Ground floor

Chair: Friedrich Smaxwil, Senior Vice President, Siemens AG, Erlangen, Germany

London's developing urban rail network

Ian Brown, Managing Director, London Rail, Transport for London, United Kingdom

m2 in Lausanne: a driverless metro as a public transport solution for a small city

Michel Joye, CEO, Transports publics de la région lausannoise SA, Renens, Switzerland

Expansion SP: unprecedented rail network expansion and modernization for better life quality in São Paulo

José Luiz Portella Pereira, State Secretary of Metropolitan Transportation, Secretaria dos Transportes Metropolitanos, São Paulo, Brazil



What place for tram-train between urban and regional transport needs? Analysis of the Lille greater area

Marc Perez, Directeur France, TTK, Karlsruhe, Germany

09:00-10:30

SESSION 12

How can public transport help cities shape up?



Room Lehár
Ground floor

Chair: John English, General Manager, Utah Transit Authority, Salt Lake City, USA

Integrating urban planning and public transport: presentation of UITP Focus Paper and recent experiences

Tom Magrath, Policy & Strategy Director, CENTRO, Birmingham, United Kingdom

Waterborne transport and waterfront redevelopment: overview of recent success stories

Larry Jacobs, Transport Coordinator, Government of Bermuda, Hamilton, Bermuda

Abu Dhabi transportation master plan: issues, policies and plans

Khalid Hashim, Executive Director, Land Transport Sector, Department of Transport, Abu Dhabi, United Arab Emirates

The Castellana extension project in Madrid: integrating urban design, mobility and building construction

Luis Irastorza, Consejero Delegado de Desarrollo Urbanístico Chamartín, S.A., Madrid, Spain

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09:00-10:30

SESSION 13

IT solutions: are we delivering?



Room Stolz
Ground floor

Chair: Jarl Eliassen, Managing Director, Trafikanten, Oslo, Norway

The New York City transit renaissance: reducing passenger anxiety through the implementation of real-time information and intelligent transportation systems

Andrew Bata, Chief Officer, Strategic Improvements, MTA New York City Transit, New York, USA

Interoperable Fare Management: The IFM Project

John Verity, Head of Compliance & Security, ITSO Limited, Birmingham, UK

Fare systems in the age of e-ticketing

Geoff Hobbs, Head of Strategy, London Rail, Transport for London, London, UK

Public transport fares: physical and operational integration

Ester Litovsky, Strategic Planning Manager, Metrovias, Buenos Aires, Argentina

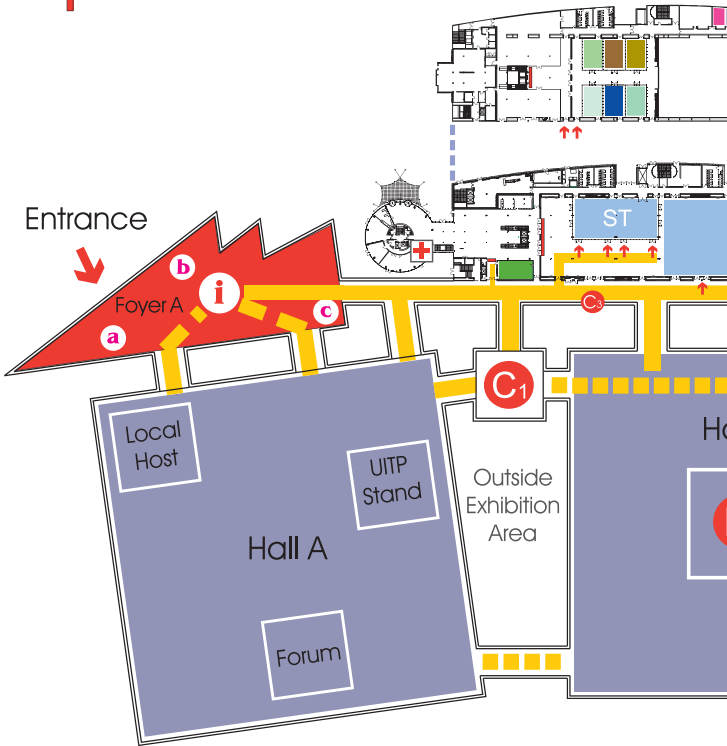
- Entrance-foyer A (info+visitor's registration)
- Main Circulation

Foyer A

- a** Visitor's Registration
- b** Congress Registration
- c** Exhibition Offices

■ Closed Access

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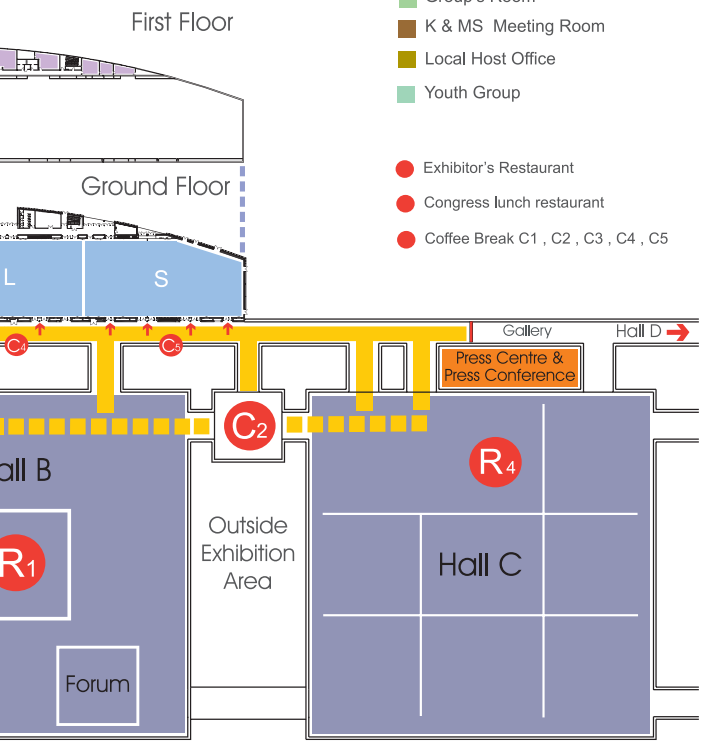


General View - Information



- Exhibition Hall A - Hall B
- Press Centre & Press Conference Room
- Offices: UITP President, Secretary General & Senior Director.
- Prayer Room
- Congress Rooms : Lehar(L) , Strauss(S) & Stolz(ST)
- ☒ First Aid

- Speaker's Room
- Group's Room
- K & MS Meeting Room
- Local Host Office
- Youth Group
- Exhibitor's Restaurant
- Congress lunch restaurant
- Coffee Break C1 , C2 , C3 , C4 , C5



09:00-10:30

Expo Forum 10

Bus solutions for various operator demands



**Expo-Forum B
Hall B**

For registered Delegates and Exhibition visitors

How to meet the future challenges of bus public transport: the Hynovis approach

Irisbus Iveco, Valery Cervantes, Public Affairs

Sustainable transport: a one-stop-shop systems solution

SCANIA, Jonas Strömberg, Director Sustainable Systems

TEMSA AVENUE – the new CityBus of Temsa

Temsa Global, Louis Kern, Group Product Manager

Sustainable fuels and efficient public transport - balancing sustainability and energy

Volvo Bus Corporation, Edward Jobson, Environmental Director

9.00-10.30

Bonus session

More options for energy efficient mobility (Momo) Car-Sharing Workshop



**Expo-Forum A
Hall A**

For registered Delegates and Exhibition visitors

The need for Car-Sharing to solve transport problems in the New Member States

Michaela Valentova, Institute for Environmental Policy p.b.c., Prague, Czech Republic

Co-modality in Vienna: how is it organised?

Christoph Fuchs, Denzeldrive, Vienna, Austria

Transfer of Car-Sharing experience – how to get it successfully started? Good practices from Belgium

David Van Kesteren, Manager, cambio Vlaanderen – Taxistop, Gent, Belgium

Momo Car-Sharing as a lighthouse project to help us achieve our goals

Michael Glotz-Richter, Senior Project Manager, Free Hanseatic City of Bremen, Germany

10:30-11:00

Coffee Break (for Congress Delegates only) - see  on floorplan

With the kind support of Voestalpine



Simultaneous interpretation in English, French, German, Spanish and Italian



Simultaneous interpretation in English, French, German, Spanish, Italian and Russian.



Held in English only



11:00-12:30

SESSION 14
Policy integration and intermodality: the keystone for achieving results and success

**Room Strauss
Ground floor**

 Chair: Marijke Van Haaren, Vice Governor,
 Provincie Gelderland, Arnhem, The Netherlands

Montpellier: exceptional consistency between urban development and public transport policy

Marc Le Tourneur, Managing Director, TAM, Montpellier, France

Brazilian experiences in the management of bus terminals

Noemir Zanatta, Diretor, SOCICAM, São Paulo, Brazil

The new bus network in Oporto: a contribution to an intermodal system

Paulo Sá, Member of the Board, STCP SA, Porto, Portugal

New perspectives on urban transport: Södertälje as a model city

 Anders Lago, Chairman of the Municipality of Södertälje,
 Sweden

11:00-12:30

SESSION 15
Public transport vs. cars: are WE ready to assume our roles?


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**Room Lehár
Ground floor**

 Chair: Susana Palomino, Marketing, Quality & Environment
 Manager, Metro Bilbao S.A., Spain

Moderator:

Patrick Vautier, Head of Marketing, RATP, Paris, France

Round Table

- Joël Gauthier, President & CEO, Agence Métropolitaine de Transport, Montreal, Canada
- Dick Fleming, National Technical Executive - Transit Planning, Parsons Brinckerhoff Australia Pty Ltd, Sydney, Australia
- Mehmet Buldurgan, Chief Executive Officer, Temsa Global, Adana, Turkey
- Marielle Villamaux, Vice-President of Marketing & Communications, Veolia Transport, Paris, France

11:00-12:30

SESSION 16
Measuring the complete benefits of public transport schemes

**Room Stolz
Ground floor**

 Chair: Abdulaziz Al Ohaly, Deputy Minister of Transport,
 Ministry of Transport, Riyadh, Saudi Arabia

Assessing the benefits of public transport

 Michèle Dix, Managing Director of Planning,
 Transport for London, UK

Appraisal of urban transport projects: a World Bank approach
Hubert Nove-Josserand, Senior Urban Transport Specialist,
World Bank, Washington, USA

Urban transport in ADB: new strategy and evaluation policy
Arnaud Dauphin, Urban Development Specialist (Transport),
Asian Development Bank, Manila, Philippines

11:00-12:30

Expo Forum 11 Discover the rail system of tomorrow



**Expo-Forum B
Hall B**

For registered Delegates and Exhibition visitors

New mobile energy storage system on trams for energy-efficiency and operation without overhead contact line
Siemens AG, Peter Eckert, Project Manager

Evolution of a tram platform concept: focus on operators and passengers needs

Bombardier Transportation GmbH, Paulo Santos, Director Sales LRV

Application and LCC of head special hardened grooved rails and innovation focus on elastic rail bedding system "RF"

voestalpine Schienen GmbH/voestalpine Klöckner Bahntechnik GmbH, Norbert Frank, Head of Technical Customer Service

"The Plug and Play Tramway Turnout": LCC optimized and high performance

VAE GmbH, Heinz Ossberger, Senior Vice President Engineering and Design

12:30-14:00 **Lunch (for Congress Delegates only) - see R4 on floorplan**

Please use the voucher given with your badge



14:00-15:30

SESSION 17

Transport authorities create the conditions for better or worse!



**Room Strauss
Ground floor**

Chair : Claudio Masi, Chairperson of UITP Organising Authorities Committee, Milan, Italy

The problem: what if public transport fails to deliver?

Victor Raul Martinez, General Manager, Sistema Integrado de Transporte, Bogota, Colombia

The case of London

Peter Hendy, Commissioner, Transport for London, UK

The case of Gauteng Province

Eze Raboroko, Chief Director, Transport Management, GAUTRANS, Johannesburg, South Africa

The case of Melbourne

Craig Young, Commercial Manager and Chief Financial Officer, Metlink Victoria Pty Limited, Melbourne, Australia



The role of the region in urban public transport planning

Enrico Mingardi, Vice-President of Federmobilità, Italy

14:00-15:30

SESSION 18

Customer-orientation:
are we hitting or missing the target?



Room Lehar
Ground floor

Chair: Andreas Sturmowski, Vorsitzender des Vorstandes, Berliner Verkehrsbetriebe, Berlin, Germany

The quality paradox: Discrepancy between service supply and customer satisfaction

Margareta Friman, Associate Professor/Director, Karlstad University, Karlstad, Sweden

Using customers' views to improve business processes and operations

Roger Kesteloot, Research Director, De Lijn VVM, Mechelen, Belgium

Is quality the answer to customers' demands?

Bruno Gazeau, Délégué Général, Union des Transports Publics (UTP), Paris, France

Quality time in bus

Roberto Gerin, Direttore d'Esercizio, Trieste Trasporti S.p.A., Trieste, Italy

21

14:00-15:30

Expo Forum 12

Setting large ITS projects in motion



Expo-Forum A
Hall A

For registered Delegates and Exhibition visitors

Private finance initiatives for communications and IT projects in the transport sector

Alcatel Lucent, Robert Herritty, VP Transportation Market, Enterprise and Vertical Markets

GIRO NetPlan: a software application for improving network connections, reducing costs, and minimizing travel time

GIRO Inc., Alain Martinais, Director of Marketing

Google and public transportation: innovations in making public transportation more visible

Google, Florence Diss, Strategic Partner Development Manager

Managing traffic in the city from access control to city tolling and dynamic parking

Kapsch TrafficCom AG, Peter Ummenhofer, Head of Competence Center Traffic Telematics Solutions

Effective "Networking": planning, procurement and implementation of ITS systems in public transport

BLIC, Dr. Andreas Schrei, Managing Director

14:00-15:30

Bonus session

EBSF

European Bus System of the Future



Expo-Forum B
Hall B

For registered Delegates and Exhibition visitors

How will the European Bus System of the Future (EBSF) project boost the "Urban Bus Renaissance" in Europe?

Presentation of the main innovative actions carried out in the EBSF project and official launch of the strategic document "EBSF Vision".

Chair: Umberto Guida, EBSF Project Director

Run by the EBSF project partners, the presentations will stress on the most innovative activities of the project that will improve bus systems of the future.

In the second part of the information session, the main strategic document of the project, the EBSF Vision, will be officially presented. The EBSF Vision is a common message from the EBSF consortium about an ideal Bus System of the Future for European cities.

22

14.00-15.30

Bonus session

Public Transport & Large Events:
A Winning Team



Room Stolz
Ground floor

For registered Delegates only

Results of the UITP Working Group on Public Transport and Large Events:

Presentation of the policy recommendations for decision-makers by Bruno Sessarego, AMT, Genoa, Italy

Presentation of the technical guidance for public transport professionals by Volker von Rumohr, HVV, Hamburg, Germany

Debate between public transport representatives and an event owner moderated by Prof. Philippe Bovy, IOC Transport Advisor, Lausanne, Switzerland.

The panel will be composed of:

- Martin Kallen, EURO Director, UEFA, Nyon, Switzerland
- Graham Stephens, TfL Games Coordination Manager, TfL, London, UK
- Jean-Louis Weigl, Head of network and service development, RATP, Paris, France
- José de Souza Costa, President, Metro Rio, Rio de Janeiro, Brazil

Followed by a technical visit (15.30-17.30)

Meeting point: Group Room, 1st floor

Technical visit to extension of metro line 2 and station "Stadion" designed for the EURO 2008 in Vienna

15:30-16:00

Coffee Break (for Congress Delegates only) - see  on floorplan



16:00-17:30

SESSION 19

**Keeping on the move beyond 2025:
what do cities need to do?**

**Room Lehár
Ground floor**

Chair: Cyrille du Peloux, Directeur Général, Véolia Transport, Paris, France

Round table

- Jurandir Fernando R. Fernandes, Director Presidente, Empresa Paulista de Planejamento Metropolitano SA, São Paulo, Brazil
- Dayo Mobereola, Managing Director, Lagos Metropolitan Area Transport Authority, Lagos, Nigeria
- Mohsen Hashemi, Chairman & Managing Director, Tehran Urban & Suburban Railway Company, Tehran, Iran
- Han Chul Shin, Director of Road Planning, Seoul Metropolitan Government, Seoul, Korea
- Philippe Mellier, Président du Secteur Transports, Alstom Transport, Saint Ouen, France
- Adam Giambrone, Chair, Toronto Transit Commission (TTC), Toronto, Canada

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16:00-17:30

SESSION 20

**Gradual improvement
to achieve modal shift**

**Room Strauss
Ground floor**

Chair: Petr Ivanov, General Director, Mosgortrans, Moscow, Russia

Nice: a gradual but sustainable modal shift

Yvette Lartigau, Transport Director, Nice Transit Authority, Nice, France

**Investment plan for Metrovalencia Line 1: more capacity,
speed and comfort**

Marisa Gracia, Managing Director, Ferrocarrils de la Generalitat Valenciana, Valencia, Spain

Growing busway networks: Nîmes, Lille, Lorient

Frédéric Baverez, Executive Vice-President, Keolis, Paris, France

**Implementing the priority strategy to establish an
integrated public transport system**

Wenhui Li, Director General, Shanghai Municipal Transport & Port Authority, Shanghai, China

16:00-17:30

SESSION 21

Public transport:
making the right corporate choices!



Room Stolz
Ground floor

Chair: Ingrid Lieten, General Director, De Lijn VVM,
Mechelen, Belgium

Keynote Speaker:

Building Blocks for a strategy-focused organization

Geert Scheipers, Partner, B&M Consulting, Ghent, Belgium

**Strategy-focused organization: the case of Metro
de Madrid**

Marcos Moyano, Head of the Organisation Department, Metro
de Madrid, Spain

**Business performance management in Central
and Eastern European countries**

Hans Brouwer, Leader Cluster Corporate Management Sputnik
Project, Breda, The Netherlands

How to manage the change

Elio Catania, Chairman and CEO, Azienda Trasporti Milanese
(ATM), Milan, Italy

**Bringing together the management of a private company
with the mission of a public service**

Michel Bleitrach, Président, Kéolis, Paris, France

16:00-17:30

Expo Forum 13

Intermodal transport control systems /
driver training



Expo-Forum A
Hall A

For registered Delegates and Exhibition visitors

Achieving safety and efficiency through driver training

Trapeze Group, Udo Steinmeier, Sales Manager D-A-CH

**Business intelligence data management for higher quality
standards**

Continental Automotive Switzerland AG, Stefan Gemperli,
Head of Sales

**The new business perspective: ITCS System as a managed
and hosted system**

INIT, Armin Fettingger, Key Account Manager

EFARAIL: integrated management platform

EFACEC, Pedro Pinto, Commercial & Marketing Manager

**Competitive ECO Driving: why operators go green and
make sustainable savings**

FARA ASA, Thomas Bach Petersen, Product Specialist



16.00-17.30

Bonus sessionAfrica is moving:
solutions for public transportExpo-Forum B
Hall B

For registered Delegates and Exhibition visitors

Chair: Ousmane Thiam, UATP President

Building urban buses in Africa: Experiences from AfricaYai Vincent, Director of Studies and Prospection, SOTRA -
Abidjan, Côte d'Ivoire

Ousmane Diop, General Manager, SENBUS, Dakar, Senegal

**BRT success story in Lagos: first important
achievements and next steps**Olugbenga Dairo, Technical Adviser to the CEO, LAMATA,
Lagos, Nigeria**Development of an ambitious integrated public
transport policy: Gauteng's case.**Premakanthan Govender, GTMA – Johannesburg,
South Africa**Which financing possibilities
for urban public transport development in Africa?**

Hubert Nove-Josserand, World Bank, Washington, DC, USA

25

19:30

Networking Dinner

For registered Delegates and accompanying persons

Please collect your entry card at the social events desk

Dress code: Cocktail/evening dress, business
or black tie for menThe Networking Dinner and Ball will take place
in the magnificently appointed state rooms (Festsaal)
of the Vienna City Hall, and in the Arkadenhof.

Address: Lichtenfelsgasse 2, 1010 Wien

Metro stop: U2 Rathaus

*Support personnel will be available to guide you
to the Vienna City Hall***With the kind support of
Stadt Wien, Bombardier, Siemens**

Thursday 11 June 2009

09:00-10:30

SESSION 22

Identifying energy savers for consumption
in the bus and along the line



Room Strauss
Ground floor

Chair: Ezio Castagna, General Manager, CTM S.p.A., Cagliari, Italy

Energy-saving solutions, including hybrid buses

Henri Bordenave, Responsable Ingénierie Autobus, RATP,
Paris, France

Comprehensive sustainable fuel and drive concepts for public service bus systems

Ralph Pütz, Fachbereichsleiter Kraftfahrzeuge, Trolleybusse,
Betriebshöfe und Werkstätten, MDV, Cologne, Germany

Hong Kong's measures on energy savers for consumption in the bus and along the line

Kane Shum, Principal Engineer, Bus Engineering, The Kowloon
Motor Bus Co. Ltd, Hong Kong, China

Panellists

- Georges Despaigne, Responsable Filière Production,
Département Innovation Métier et Produit, Transdev SA,
Issy-les-Moulineaux, France
- Rolf Hedberg, Product Manager, Scania CV AB, Södertälje,
Sweden
- Valéry Cervantes, Responsable des Affaires Publiques, Irisbus
Iveco, Saint Priest, France
- Eberhard Hipp, Senior Department Manager, MAN Nutz
fahrzeuge, Munich, Germany

09:00-10:30

SESSION 23

Complementary mobility services:
last miles & more



Room Stolz
Ground floor

Chair : Didier Dumont, Directeur Bouquet de Transports,
Société des Transports Intercommunaux de Bruxelles (STIB),
Brussels, Belgium

Combined mobility: The way forward to a higher quality of life in urban areas

Martin Bütikofer, Leiter Regionalverkehr, SBB AG, Bern,
Switzerland

How the car and public transport can work together for sustainable mobility: Car-Sharing growth and partnerships with public transport in North America

Marco Viviani, Head of development and public relations,
Communauto, Montreal, Canada

Self-service bicycles by JCDecaux

Karl Javurek, CEO, Gewista (member of JCDecaux Group),
Vienna, Austria



Integration of waterborne transport with other modes

Gianluca Cuzzolin, Naval Division - Waterborne Service
Planning and Management, ACTV SpA, Venice, Italy

09:00-10:30

Expo Forum 14

Innovations in public transport



Expo-Forum A
Hall A

For registered Delegates and Exhibition Visitors

Permanent Magnet Synchronous Machines (PSM) for Traction: What's in for the customer?

Traktionssysteme Austria GmbH, Dr. Harald Neudorfer,
Senior Manager

The human factor in public transport undertakings: The reliability of safety and technology

System Technologies, Konstantin Tuminas, General Director

Technology convergence around AFC

ERG Transit Systems, Bertrand Moritz, Industrial Director

Smard Card Standard

Giesecke & Devrient, Brian Stein, Government Solutions

Leitner transportation systems: a complete new travel-experience

Leitner AG, Anton Seeber, Head of Urban Transportation
Systems Division

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9.00-10.30

Bonus session

Regional session - Bus operators:
how to transform the informal sector
into a profitable business



Expo-Forum B
Hall B

For registered Delegates and Exhibition Visitors

Implementing a new bus system (BRT) in developing countries requires investment on a number of fronts. Experience has underlined the importance of involving the 'historical' bus operators as a key factor of success. Some operators and authorities behind the best practices will demonstrate how informal business operators were transformed into profitable enterprises.

With the participation of:

Chair: Jesus Padilla, General Director of Corredor Insurgente, México D.F., Mexico

- Víctor Raúl Martínez, General Director of Sí 99 - Transmilenio, Bogotá, Colombia
- Patricia Bitencourt, Waterborne Transport Authority Belem do Pará, Brazil
- Sanjiv N. Sahai, Delhi Government, India
- Ousmane Thiam, Conseil Exécutif des Transports Urbains de Dakar, Senegal

10:45-12:30 Closing Ceremony



Room Lehár
Ground floor

Highlights of the 58th UITP World Congress

Hans Rat, Secretary General, International Association of Public Transport (UITP)

Speech of outgoing UITP President

Roberto Cavaliere, President, International Association of Public Transport (UITP)

UITP Youth Project

- Conclusions of the Youth Parliament
- Youth Project Awards

Speech of UITP President-elect

Name to be confirmed at the General Assembly on 7 June 2009

**Handover of the UITP flag to Dubai,
Host of the 59th World Congress and Exhibition**

Cultural interlude

28

12:30-14:00 Lunch (for Congress Delegates and accompanying persons)

see **R4** on floorplan

Please use the voucher given with your badge

14:00-17:30 Cultural Tour for Delegates and accompanying persons

Only for registered and confirmed persons
Conducted in English and German.

Departure at 14.00 from Messe Wien.

Bus tour. Opportunity to see various sights in downtown Vienna. Departure from 'Messe Wien'; short stop at the Hundertwasser house; choice between:

1. Technical Museum (visit or guided tour) – departure from the Technical Museum at 16:00; or
2. Schönbrunn Palace (visit or guided tour) – departure from the Schönbrunn Palace at 16:15

16:30: arrival at Belvedere Palace – individual visit possible
Please note that if you decide to visit the Palace, you will have to return independently to your hotel

Between 17:00 and 17:30 return to 'Messe Wien'

**With the kind support of Blaguss
and Wirtschaftskammer Wien**



19:00

Cultural Evening



For registered Delegates and accompanying persons
Please collect your entry card at the social events desk

Do not miss the opportunity to enjoy the concert in the 'Goldener Saal' (Golden Hall) of the Musikverein. It is considered to be one of the three finest concert halls in the world and famous for being the venue of the Vienna Philharmonic New Year's Concerts held annually and broadcast throughout the world.

Address: Bösendorferstraße 12, 1010 Wien

Metro stop: U1, U2 or U4 to Karlsplatz,
Exit Akademiestraße (walking distance 10 min)

With the kind support of MAN

Technical visits

The technical visits will take place in English and German

Tuesday 9 June > 10:30 - 13:30

Departure and arrival at the Messe Wien

- * Rail Tec Arsenal - Climatic Wind tunnel **FULLY BOOKED**
- * Siemens rolling stock production **FULLY BOOKED**
- * Wiener Linien subway net control centre
- * Plant tour of the Wiener Lokalbahnen (Vienna regional railway)
- * Twin city Liner

Wednesday 10 June > 13:30 - 17:00

Departure and arrival at the Messe Wien

- * Rolling stock production in Bombardier's new plant - **FULLY BOOKED**
- * ÖBB Maintenance Centre Simmering
- * New ÖBB-Postbus control room in Vösendorf, near Vienna
- * Urban planning and public transport



Mark your agenda for the next UITP World Congress and Exhibition in Dubai 2011

Visit the Local Host stand: Road and Transport Authority -
Stand number: 1G500

UITP stand

Come along and visit us at the UITP Stand where you can meet members from all over the world and find out more about UITP activities and the services offered by our association.

The UITP stand is the ideal place to meet potential customers, exchange ideas with companies in your field of activity, find out more about where UITP's work is headed, meet our experts on bus, metro, light rail....

As the centre of knowledge and point of reference for the public transport sector, UITP regularly publishes brochures, studies, reports, conference proceedings, statistics and much more.

Above and beyond issues linked to transport modes, topical and wide-ranging themes.

UITP's flagship magazine Public Transport International will also be distributed on site.

Special stand offer: 20% discount when you buy at least two publications from our stand.

Do not miss it!

Information session on UITP climate change activities

Wednesday 10 June 2009 - 10.00-11.00

Presentations are available to congress delegates in MOBI+, the electronic library of UITP.

All congress delegates will receive **temporary access codes** that will enable them to download the presentations.

- 1) Click on the MOBI+ logo at the top of the homepage
- 2) Click on the link "UITP Policy Board, non-member and other access" and enter your login and password (available until 1/10/2009)
- 3) In the tree menu, click on the + sign next to "UITP Documents", then again for "EVENTS-Congresses" and finally for "2009 - 58th congress - Wien (Vienna)".

This folder has been divided into categories allowing simple access to all documentation

For more information, please visit UITP stand or contact the Information Centre

thierry.marechal@uitp.org (Senior Manager) -
gaelle.nevens@uitp.org (Officer)





Practical information

Delegates and registered accompanying persons are required to wear their badges during all Congress events in order to allow access.

Congress registration desk opening hours

Sunday 7 June: 14:00 – 17:30

Monday 8 June until Wednesday 10 June: 08:00 – 17:30

Thursday 11 June: 08:00 – 12:30

Contact for Congress registrations: Deborah Wéry, Events Officer, UITP

Tel: +43 (0) 6 803 170 461

Pre-Congress tours & Post-Congress tours

Railtours Austria

Contact: Dipl. Ing. Wilfried Berger - Tel: +43 (0) 1 899 30 20

wilfried.berger@railtours.at

Technical visits

Please contact Hedwig Schwarzmann, VOR - Tel.: +43 (0) 664 605 26101

Social events

Please confirm your attendance at the Networking Dinner

and the Cultural Evening at the registration desk. Contact Ann Delmiche, Social Events, UITP

Tel: +43 (0) 6 803 170 472

Accompanying persons tours information

Top Travel Reisen Ges.m.b.H

Austria – 1010 Wien, Burgring 1/5

Contact: Gerda Knapp & Barbara Hahsler - Tel: +43 (0)1 586 13 31 0 / +43 (0) 664 22 00 512

Contact at UITP: Anne-Lise Gilson, Accompanying persons, UITP - Tel: +43 (0) 6 803 170 469

Speakers' & chairpersons' room (ground floor)

Contact: Sophie Dreyer, Speaker Management, UITP - Tel: +43 (0) 6 803 170 479

Sunday 7 June: 14:00 – 18:00

Monday 8 June until Wednesday 10 June: 08:00 – 18:00

Thursday 11 June: 08:00 – 12:30

Expo Forums

Contact: Florence Reculez, Assistant, UITP - Tel: +43 (0) 6 803 170 470

Press Centre

Press conferences on Monday and Thursday in the Press Centre for journalists only.

Contacts:

Aline Talabard, Press and Communications Manager, UITP (for UITP press activities)

Tel: +43 (0) 6 803 170 467

Stéphanie Loozen, Communications Manager, UITP (for Exhibitors' press activities)

Tel: +43 (0) 6 803 170 466

Congress & Exhibition Organiser

UITP President's office, Roberto Cavaliere (1st floor)

UITP Secretary General's office, Hans Rat (1st floor)

UITP Senior Director's office, Helga Severyns (1st floor)

Secretariat of the UITP President, Secretary General and Senior Director (1st floor)

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Exhibition Office (ground floor)

Contact: Delphine Deladrière, Logistics Officer, UITP - Tel: +32 478 944 250

Prayer Room (1st floor)

Congress and Exhibition organiser

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www.uitp.org

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ÖBB-Personenverkehr AG - www.oebb.at

Verkehrsverbund Ost-Region (VOR) GmbH - www.vor.at

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TIME



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Karlheinz Böhm's Achioppenteller

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