UITP publications catalogue

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Field study on bus depots and bus maintenance

Published: November 2013
Format: Hardcopy - Full Colour - 29 pages
Language: EN

This technical study evaluates the differences between various engine technologies and examines the consequences of those differences. Based on the in-the-field experience of international public transport companies, this report addresses the need for economical and environmentally friendly engine technologies for the future. It provides a solid overview of the factors to bear in mind when planning a public transport bus depot and highlights key aspects to consider for certain engine technologies.

6th UITP International Bus Conference
Fuelling Public Transport
Do green buses bring more customers?
Lyon, June 2010 - Conference proceedings

Published: June 2010
Format: CD
Language: EN

The CD-Rom contains the full set of proceedings of the 6th International Bus Conference organised in Lyon in June 2010.
### UITP Project SORT

**Standardised On-Road Tests Cycles**

**Published:** January 2010  
**Format:** CD - and hardcopy  
**Languages:** EN (brochure). The CD-Rom contains the English, French, German, Spanish and Italian versions.

The new guidelines for SORT contain a new definition of acceleration and an improved description of measurement methodology as well as measurements for other sizes of vehicles. It also contains a simple spreadsheet calculation tool for automatic ranking and calculation of conducted consumption measurements.

**UITP code:** SORT2  
**Full price:** 150.00 EUR  
**Member price:** 75.00 EUR

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### Manual for the Development of Bus Transport System Safety Management

**Published:** October 2008  
**Format:** CD  
**Languages:** CD-Rom in EN, FR, DE, ES, IT + manual A5

The primary purpose of this manual is to help bus operators to achieve the safest possible bus transport system by establishing, developing and implementing a well-organised and structured System Safety Programme Plan. This document is designed to serve as a practical manual providing information on transport system safety management and showing how related technologies available on the market can be used with the maximum efficiency but it may also be used as an evaluation tool for existing System Safety Plans.

**UITP code:** BSM  
**Full price:** 80.00 EUR  
**Member price:** 40.00 EUR
**International Workshop to Push Forward your Trolleybus System**

Published: May 2008  
Format: CD  
Languages: Important: Please note that 4 of the presentations are in English and the rest are in Russian  

The CD-Rom contains the full set of presentations of the workshop organised in Vologda (Russia), February 2008

UITP code: IWP  
Full price: **100.00 EUR**  
Member price: **50.00 EUR**

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**Doors - Portes - Puertas - Betriebstüren**  
Standardisation of door safety systems  

Published: March 2008  
Format: CD  
Languages: EN, FR, DE, ES  

This CD-Rom contains the UITP recommendations written by the UITP Doors Project Group on the standardisation of Bus Doors and Ramps.  
Executive Summary Doors (A4) in English included.

UITP code: DOORS  
Full price: **80.00 EUR**  
Member price: **40.00 EUR**
| Development Policy for Public Transport Trolleybus Subsystems | UITP code: DPP  
Full price: 40.00 EUR  
Member price: 20.00 EUR |
|-----------------------------------------------------------|-----------------------------|
| Published: August 2007  
Format: Hardcopy - brochure - 12 pages - Full Colour  
Languages: EN, DE, ES, FR | |
| The trolleybus brochure presents development policies for public transport trolleybus systems. The EU-27 + Switzerland have more than 100 towns where trolleybus lines are operated: on a worldwide scale the total number of towns is estimated at around 360. The advantages of this clean and silent mode of public transportation are presented in relation to modern town strategies such as sustainable development and quality of life in cities. Substantial discounts for large orders (above 10). Send an e-mail to publications@uitp.org | |

| Clean Fuels for Road Public Transport  
UITP Bus Committee | UITP code: CF  
Full price: 80.00 EUR  
Member price: 40.00 EUR |
|-----------------------------------------------------------|-----------------------------|
| Published: January 2004  
Format: Hardcopy - 37 pages  
Language: EN | |
<p>| This comprehensive report, illustrated with tables and graphs, analyses emissions and their measurement, compares and assesses the different fuel technologies available - from fossil fuels through various renewable options to electrical energy - and gives a thorough evaluation of the cost aspect, all based upon data collected from real-life operations. Compiled using the combined knowledge and experience of the UITP Bus Committee, it is designed to help achieve a balance between ecological and financial concerns when making fuel and fleet decisions. | |</p>
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<th>Category: Rail</th>
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The CD-Rom contains the full set of presentations of the 10th Light Rail Conference organised in Madrid (October 2010).

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This report provides the reader with four consolidated reports covering the main aspects of light rail maintenance strategies. Furthermore it contains a large number of case studies, which provide real-life experiences and the lessons learnt by some of the most advanced light rail systems.
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<th>Event</th>
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<td>used worldwide by various LRT promoters and developers to finance</td>
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<td>the construction of their systems. The paper focuses on financing</td>
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<td>reconstruction of old systems.</td>
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Taking the Route of Metro Automation
for PC only

Published: May 2007
Format: CD
Language: EN

This study was designed as a transfer of experience in the field of unattended train operation. Newcomers will appreciate the clear introduction about Unattended Train Operation prepared especially for them. With its wealth of very concrete information, this CD is an absolute must for any stakeholder involved in metro construction or modernisation. It offers insights from the most experienced automatic metros through 130 frequently asked questions (FAQ) clustered around 23 topics covering all aspects of automatic metros.

Tram Systems in Central and Eastern Europe
Achievements and future needs

Published: December 2006
Format: Hardcopy - Full Colour - 80 pages
Language: EN

Objective: Inform political decision-makers and the interested public about the current problems and possible solutions for the revitalisation of long-existing tram systems. This brochure gives an overview of 32 Tram Systems in Central and Eastern Europe.
The UITP Light Rail Committee carried out a specific study on fare evasion. The present report summarises the results of a survey conducted in 18 cities, as well as discussions held during meetings of a smaller group of operators exchanging views and experiences, and during face-to-face interviews.

The study focuses primarily on contractual forms in metro operation. It covers the following metro systems: Barcelona, Brussels, Copenhagen, Docklands Light Rail/London (DLRL), Hamburg, Hong Kong, Paris, Santiago, Stockholm, Vancouver, London Underground. The study reviews various forms of contractualisation and points out the interesting features that they contain. Its aim is to give guidance and inspiration for those in the process of - or considering venturing into contractualisation by means of tendering or otherwise.
**Commissioning of New Metro Rolling Stock**

Published: February 2006  
Format: CD  
Language: Full CD in English. Translation of certain parts in French, German and Spanish

This first joint metro industry/operator effort tackles specific commissioning-related problems. Analyses and recommendations in key areas include:  
Commissioning framework; Technical details and interface;  
Doors; Innovation management and sub-supplier quality evaluation.

Full details and executive summaries of each chapter are available

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**Guidelines for Selecting and Planning a New Light Rail System**

Level 1 + 2 + 3  
UITP code: LRG123  
Published: February 2004  
Format: CD  
Language: EN, FR, DE

The range of material is presented in three separate but linked levels, to meet the degree of detail required by the reader.  
Level 1 summarises (in English, French and German) the key issues, procedures and decisions from initial definition of a city’s transit objectives to the eventual opening of a new system. Level 2 explores in greater detail over 30 related wide-ranging topics outlined in Level 1. Level 3 comprises case studies from particular cities and other practical material.
Category: Technology

IT solutions for public transport
Karlsruhe, 24-26 February 2010 (Conference proceedings)
2nd IT-Trans Conference and Exhibition

Published: March 2010
Format: CD
Language: EN

The CD-Rom contains the full set of proceedings of the IT-Trans conference organised in February 2010 in Karlsruhe.

Topics covered during the conference include:
- Double market share and triple the use of public transport. Make it work;
- Delivering information to the passenger. Urban navigation;
- Innovation and inspiration: pick up a good idea or 2. Tomorrow today;
- Interoperable fare management for Europeans. 1smartTicket4all2go;
- Touch, swipe or tap: same difference. Near field communication (NFC).

UITP code: ITT2
Full price: 150.00 EUR
Member price: 75.00 EUR
IT Solutions for Public Transport
Karlsruhe (February 2008) - Conference proceedings

Published: March 2008
Format: CD
Language: EN

This CD-Rom contains the full set of presentations of the IT-Trans conference which took place in February 2008 in Karlsruhe (Germany).
This conference covered topics such as electronic passenger information, e-ticketing, chipcards, safety solutions for passengers, intelligent solutions for passenger services, vehicle location systems and automatic fare collection.

IPTS Conference on creating Intelligent Public Transport & 5th UITP Asia-Pacific Congress
Innovations in Policy and Technology

Published: July 2006
Format: CD
Language: EN

The CD-Rom contains the full set of presentations of the 5th UITP Asia-Pacific Congress & the IPTS conference.
Category: Marketing

5th UITP International Conference on Marketing
Successfully marketing public transport: Changing attitudes, influencing demand, increasing performance
Lisbon, 7-9 October 2009 - Conference proceedings

Published: October 2009
Format: CD
Language: EN

The CD-Rom contains the full set of proceedings of the 5th International Marketing Conference organised in Lisbon in October 2009.

UITP code: 5IMC
Full price: 150.00 EUR
Member price: 75.00 EUR

4th UITP International Marketing Conference
The best of innovation in marketing
Malaga, 14-16 November 2007 - Conference proceedings

Published: November 2007
Format: CD
Language: EN

The CD-Rom contains the full set of proceedings of the 4th International Marketing Conference organised in Malaga in November 2007.

UITP code: 4IMC
Full price: 150.00 EUR
Member price: 75.00 EUR
Marketing Best Practice
UITP Commission on Marketing & Product Development

Published: January 2003
Format: Hardcopy - Full Colour - 18 pages
Language: EN

This handbook presents the recent projects of the Commission on Marketing and Product Development. The chapters include: Keeping the customer informed - Use the website - Providing good passenger information - Profitable traffic information - Real time information - Free newspapers as an effective marketing tool - Design & branding - Corporate communication campaigns - Introducing new passengers to public transport - How to get passengers to travel off peak - Changing passengers’ habits - Catching them young - Developing customer loyalty - Business-to-business marketing - Customer service relationships - The real value of value added - Corporate social responsibility.
This study comprises data from 20 Russian and 4 Ukrainian cities. The majority of the information has been supplied by departments of transport, and by city transport companies. Although providing a limited cross-section of the existing market in Eurasia, these results can be interpreted as broadly representative of the overall market and offer an overview of the main difficulties faced.

The Russian version includes more information about how the city administrations organise tenders for rolling stock, routes, pricing, financing (in the past and future) and different projects. The English version comprises a narrower scope of information such as: the state of rolling stock, number of company employees, number of routes and number of passengers transported by the companies during the year, etc.
Latest Figures on the Urban Bus Fleet in the European Union
Public Transport Statistics Report - Issue 1

Published: May 2007
Format: CD
Language: EN

This CD-Rom contains the results of a survey on the urban bus fleet in the European Union. The survey provides data on the use of the different types of fuel and drive train technology, accessibility features, age and structure of the bus and trolleybus fleet operated in EU cities with over 100,000 inhabitants, with reference to the year 2005. The survey also contains information on procurement mechanisms and fleet management. The purpose of the survey is to provide quantified information in support of decision-making, advocacy and research.

Mobility in Cities Database

Published: July 2006
Format: CD
Language: EN

The Mobility in Cities Database CD-ROM contains the main results of a major UITP research project on the economics of urban mobility. A total of 120 indicators were collected in a sample of 52 cities worldwide for the year 2001. In addition to the database itself, which is accessible through a user-friendly interface, the CD-ROM also features a 50-page analysis and recommendations report, fact sheets interpreting the evolution of key indicators between 1995 and 2001 in the light of transport policies in more than 30 cities, and a graphical tool for
comparisons between cities. This wealth of information enables urban and transport planners to make decisions based on facts. The analysis and recommendations report puts forward a set of arguments in favour of public transport. Furthermore, the data can be used to support research on various aspects of mobility in urban areas.

Order Data for the Cities of your Choice!
Source: Mobility in Cities Database

Published: July 2006
Format: Excel file
Language: EN

It is now possible to order data for the cities of your choice from the Mobility in Cities Database.

Send an email to sonja.failly@uitp.org indicating the cities of your choice.
Following receipt of payment, you will receive an excel file containing the data for the cities ordered for all the indicators, as well as a PDF file with the definitions.

UITP code: MCD2BIS
Full price: 80.00 EUR (per city)
Member price: 40.00 EUR (per city)
UITP Tender Structure
For the tendering of buses and related services

Published: October 2009
Format: CD and hardcopy
Language: The CD-Rom contains the English, French, German, Spanish and Italian versions

This second release of the UITP tender structure recommendations is the outcome of a joint analysis by operators, manufacturers and organising authorities, carried out under the supervision of UITP. The new edition takes into account all the aspects of green tendering including the European directive on clean and energy-efficient buses (EC/2009/33). A UITP working group conducted a thorough review of current rules and observed practices throughout Europe. It came to the conclusion that the diversity in the definitions and the structure of tender documents used to date are inefficient and complicate the tender process. On that basis, the UITP working group created a model for tender harmonisation, which operators and organising authorities may choose to use when issuing future tenders- indeed, UITP strongly encourages them to do so. Any move towards a better balanced relationship between all actors in the public transport supply chain (authorities, operators, manufacturers) is a step in the right direction, opening up possibilities for decreasing costs whilst maintaining quality for all the parties involved. This recommendation is intended for the purchase/ offering of buses and related services.

UITP code: UTS
Full price: 100.00 EUR
Member price: 50.00 EUR
The primary target group for this report is the railway companies who have to implement PRM measures. But equally important are the national, regional and local public transport authorities who, in most cases, define and assign these duties to the railway companies. Furthermore this report is designed to raise awareness of Accessibility, not only within the two aforementioned groups, but within the whole spectrum, from architects to politicians, law makers and standardisation bodies.

This report explores how improved cooperation between public transport service providers and local authorities - along with a close sustained dialogue with members of the disabled community - can ensure better accessibility to public transport. With a focus on experience in four cities, Gothenburg (Sweden), Grenoble (France), Prague (Czech Republic), and Liverpool (UK), the report identifies the critical elements of partnerships between public authorities at different levels of government and public transport operators.
This toolkit for assessing passenger transfers at small, medium and large surface-level interchange hubs will assist public transport professionals confronted with the need to assess and improve the quality, planning and design of bus stops and interchange stations at surface level. Any such assessment must put forward the passenger point of view and consider the integration of the interchange into the urban environment.

A dedicated UITP Working Group has developed a general multi-layered checklist, the purpose of which is to outline the configuration of interchanges and the equipment that public transport operators/authorities should consider providing. The work was carried out with the passenger point of view in mind.
A Vision for Integrated Urban Mobility: Setting up your Transport Authority

Published: April 2011
Format: CD and brochure
Incl. 21 case studies and CD-Rom with text available in DE, FR, DE and ES

The first part of this UITP publication outlines and stresses the central role of transport authorities when developing visionary integrated policies. The second part offers a comprehensive overview of the key questions that need to be addressed when setting up or reorganising a transport authority. Furthermore, a number of case studies have been chosen from Europe, the Americas, Africa, the Middle East, Asia and Oceania to illustrate, from one city to another, the diverse range of governance approaches, of public transport markets and of competences devolved to authorities.
**Large Events and Public Transport: a Winning Team**  
Successfully handling transport during large events

Published: June 2009  
Format: CD  
Language: EN

The Working Group on PT & Large Events is delighted to present this CD-ROM that contains the findings of the working group:

- Checklist for PT operators and authorities outlining the questions that public transport operators/authorities have to ask themselves in when preparing for large events.
- Collection of case studies covering a wide range of events. The case studies follow exactly the same structure as the checklist in order to illustrate how the different points were addressed in practice in different situations.
- Focus Paper which is the policy document aiming at raising the awareness of decision makers and event owners regarding the benefits of taking public transport into account in early decisions on venue location and the overall transport scheme for the event.
- Additional references on MOBI+, the UITP electronic library.

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<th>UITP code: PTLE</th>
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Changing the Culture in Public Transport
Bremen, March 2009 - Conference proceedings

Published: March 2009
Format: CD
Language: EN

The CD-Rom contains the full set of proceedings of the Bremen conference. Topics covered on the CD: Change management; Corporate social responsibility; Satisfaction and motivation at work; Collective responsibilities towards sustainable development; Training and attracting young people.

Which public transport for cities of Southern Mediterranean and the Middle-East?
Tunis, March 2008 - Conference proceedings

Published: May 2008
Format: CD
Language: EN

The CD-Rom contains the full set of presentations of the conference which took place in March 2008 in Tunis.
This report can help to raise awareness about the importance of a clear and conclusive division of tasks between the public authorities and/or organising authorities and the operators. It will also enable choices to be made regarding the appropriate division of tasks based on the circumstances and needs of a particular region. Creating clarity for the parties demanding and supplying the service helps improve the efficiency of the public transport system and the quality of its service. This report is based on the data collected from the members of the Organising Authorities Committee and does not necessarily reflect the official positions of the International Association of Public Transport.

Demand Responsive Transport Services: Towards the Flexible Mobility Agency
ENEA, UITP, FAMS, Information Society Technology
Published: January 2004
Format: Hardcopy - 325 pages
Language: EN

This report offers an insight into the issues, challenges and realities that demand responsive transport (DRT) faces internationally. The opportunities that new technology and vehicle types present coupled with a growing international awareness of the importance of DRT makes this comprehensive review of the issues priority reading.
A One-Stop Approach to Mobility: The Challenge of Integration

Published: January 2003
Format: Hardcopy - Full Colour - 43 pages
Languages: EN, FR, DE, ES

This handbook pinpoints eight problems that deal with the issue of integration in public transport as broadly as possible, looking at customer needs and the potential implications of integration for the operational aspects of public transport. For every problem identified, a solution is provided along with some good practices. The selection of good practices in this handbook is intended to showcase a diverse range of solutions that could be transferable to our own networks.

Total Quality Management
UITP Commission on Corporate Management

Published: January 2003
Format: CD - 19 speakers presentations
Language: EN

This CD-Rom is intended for all public transport professionals seeking a comprehensive insight into quality management. It contains a range of documents to help managers improve quality service within their organisation: The vade-mecum on total quality management produced by the Quality Working Group; the UITP Focus Paper ‘Quality as a means of reconciling individual needs with the collective challenges of sustainable development’; Results of the quality survey carried out by the Regional and Suburban Railways Committee; CEN standard; and other quality-related publications.
### Category: Sustainable Development

#### 2nd Sustainable Development Conference  
**Making Tomorrow Today**  
Milan, October 2008 - Conference proceedings  
Published: November 2008  
**Format:** CD  
**Language:** EN

The CD-Rom contains the full set of proceedings of the Milan Conference. Topics covered:
- Strategic thinking for sustainable economic development;
- How to finance greener and cleaner?
- Can communications change behaviours?
- More people now live in cities than ever before and the role of local authorities is increasingly important;
- People, profit and planet. As the world's population now tips 6 billion, the social dimension of sustainability cannot be neglected.

**UITP code:** 2SDC  
**Full price:** 100.00 EUR  
**Member price:** 50.00 EUR

#### Ticket to the Future

Published: May 2005  
**Format:** Hardcopy - Full Colour - 40 pages  
**Languages:** EN, FR, DE, ES, IT

The brochure gathers convincing arguments in favour of sustainable mobility, its social and economic advantages, and strong environmental performance, showing how public transport is a real ally for delivering sustainable solutions in cities everywhere.

**UITP code:** TTTF  
**Full price:** 15.00 EUR  
**Member price:** 15.00 EUR
This report is illustrated with examples from the signatories to the UITP Charter on Sustainable Development.
Category: Societal Issues

**CCTV: a tool to support public transport security**

Factors to consider before investing or upgrading

Published: October 2010
Format: CD - Hard copy + CD-Rom with annexes included
Language: EN

**Table of contents:**
- Foreword
- Introduction to CCTV
- CCTV as a Security Measure
- Role of CCTV within Operational and Security Context
- Lifecycle of CCTV
- Vision for the Future - Summary
- Glossary
- Bibliography
- Annex – Vision for the Future

UITP code: CCTV
Full price: 200.00 EUR
Member price: 100.00 EUR
Public Transit Systems and Security: Achieving the right balance
Montreal, 11-12 November 2009 - Conference proceedings

Published: January 2010
Format: CD
Language: EN

The CD-Rom contains the full set of proceedings of the joint UITP-CUTA International Security Conference that took place in Montreal (November 2009).

Public Transit Security is a key concern worldwide. Operational security issues such as vandalism, petty crime, fraud and staff security are costly issues which public transit organisations of all shapes and sizes face on a daily basis. On top of this, recent terrorist attacks show that public transit systems continue to be vulnerable and potentially attractive targets for terrorists. The conference considered how public transit organisations across the globe address these challenges to achieve a balance between an efficient public transit operation and appropriate security.
3rd UITP Design Day
Published: February 2008
Format: CD
Language: EN

The CD-Rom contains the full set of proceedings from the 3rd Design Day organised in November 2007 in Lisbon. The 3rd Design Day played host to speakers from organisations around the world undertaking innovative work and took a closer look at innovative and original design practices. Particular emphasis was placed on customers’ expectations in terms of design in public transport.

4th UITP Design Day
Published: February 2009
Format: CD
Language: EN

The CD-Rom contains the full set of proceedings from the 4th Design Day organised in December 2008 in Paris. The 4th Design Day gave the floor to speakers from organisations around the world who are doing innovative work in this respect. A special focus was granted to the way public transport interchanges and the rest of the infrastructure can be designed to remodel or even improve the urban environment.
Recent years have seen an increase in the violence of terrorist activities. Public transport has become a target. Whilst preventing terrorist activities as such is the prime responsibility of governments, the public transport sector also has to make concerted efforts to protect its passengers and infrastructure. This report focuses on security planning for stations, which are crucial network elements, as well as gateways into and out of the public transport networks for both passengers and emergency response forces. It summarises current knowledge and suggests a series of approaches and measures that are good practice and have proven their benefit.
Category: Recommendations

**Towards an Integrated Travel Information System - Good Practice Guide**

- **Published:** January 2003
- **Format:** Hardcopy - Full Colour - 68 pages
- **Languages:** EN, ES, FR

This handbook examines 12 current challenges, and provides solutions, proposals and 70 worldwide good practice cases of how to develop and implement an efficient information strategy.

**UITP code:** TITIS

- **Full price:** 15.00 EUR
- **Member price:** 15.00 EUR

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**Better Urban Mobility in Developing Countries**

- **Published:** January 2003
- **Format:** Hardcopy - Full Colour - 44 pages
- **Languages:** EN, FR, ES, PT

- Sold in quantities of 10

This handbook contains 11 problems, 11 sustainable solutions and 13 good practices, which are based on the three pillars of sustainable mobility. The solutions address issues such as the anarchical development of cities, under-investing in infrastructure, growing congestion and the increases in emissions caused by car use. The handbook is easy to use and is a must-have for public transport operators, decision-makers and development officials seeking clear guidance. Quantity 1 = 10 copies.

**UITP code:** BMDC

- **Full price:** 25.00 EUR
- **Member price:** 25.00 EUR
Better Mobility in Urban Areas

Published: January 2001
Format: Hardcopy - Full Colour - 44 pages
Languages: EN, DE, FR, ES, PT

This brochure drawn up by UITP identifies problems facing decision makers and politicians, offers solutions and provides a selection of best practices and success stories taken from around the world. The comprehensive information has been compiled using the combined knowledge and experience in all modes of transport of the members of the UITP Commission on Transport and Urban Life.

Quantity 1 = 10 copies.
Category: European Issues

**Organisation and major players of short distance public transport**


**Published:** November 2013  
**Format:** Hardcopy - Full Colour - 121 pages  
**Language:** EN

This new edition of the brochure ‘Organisation and major players of short-distance public transport’ revises and updates the previous guidebook in line with the national adaptation processes to the new rules 4 years after the application of the PSO Regulation. It highlights the changes to the institutional organisation, the legal framework and the market structure of public transport in 15 countries.

**Six months’ experience of the PSO regulation**

Paris (7 June 2010)

**Published:** September 2010  
**Format:** CD  
**Language:** EN

The CD-Rom contains the full set of proceedings of the conference on PSO regulation that took place 7 June 2010 in Paris.
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| **Published: October 2010**  |
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