



ADVANCING  
PUBLIC  
TRANSPORT

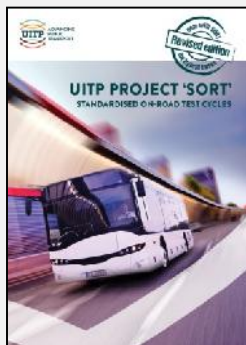
## UITP publications catalogue

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## UITP publications catalogue

### Category: Bus



#### **UITP Project SORT 2014 – Revised edition Includes SORT for hybrid buses**

Published: August 2014

Format: CD - and hardcopy

Languages: EN (brochure). The CD-Rom contains the English, French, German, Spanish and Italian versions.

The main aim of the SORT project is to design reproducible test cycles for on-road tests of buses in order to measure their fuel consumption. This 2014 revised edition presents an additional protocol for hybrid buses called SORT-Hy, for hybrid vehicles that cannot be externally re-charged (charge sustaining HEV). This edition thus complements both the 2004 edition (12-metre single chassis buses, mounted with diesel engines) and the 2009 edition (providing SORT formula for different single deck sizes of buses).

UITP code: **SORT3**

Full price: **180.00 EUR**

Member price: **90.00 EUR**



#### **Field study on bus depots and bus maintenance**

Published: November 2013

Format: Hardcopy - Full Colour - 29 pages

Language: EN

This technical study evaluates the differences between various engine technologies and examines the consequences of those differences. Based on the in-the-field experience of international public transport companies, this report addresses

UITP code: **FSBD**

Full price: **150.00 EUR**

Member price: **75.00 EUR**

the need for economical and environmentally friendly engine technologies for the future. It provides a solid overview of the factors to bear in mind when planning a public transport bus depot and highlights key aspects to consider for certain engine technologies.



**6th UITP International Bus Conference  
Fuelling Public Transport  
Do green buses bring more customers?**  
Lyon, June 2010 - Conference proceedings

UITP code: **6UBC**  
Full price: **100.00 EUR**  
Member price: **50.00 EUR**

Published: June 2010  
Format: CD  
Language: EN

The CD-Rom contains the full set of proceedings of the 6th International Bus Conference organised in Lyon in June 2010.



**UITP Project SORT  
Standardised On-Road Tests Cycles**

UITP code: **SORT2**  
Full price: **150.00 EUR**  
Member price: **75.00 EUR**

Published: January 2010  
Format: CD - and hardcopy  
Languages: EN (brochure). The CD-Rom contains the English, French, German, Spanish and Italian versions.

The new guidelines for SORT contain a new definition of acceleration and an improved description of measurement methodology as well as measurements for other sizes of vehicles. It also contains a simple spreadsheet calculation tool for automatic ranking and calculation of conducted consumption measurements.



## Manual for the Development of Bus Transport System Safety Management

Published: October 2008

Format: CD

Languages: CD-Rom in EN, FR, DE, ES, IT + manual A5

UITP code: **BSM**

Full price: **80.00 EUR**

Member price: **40.00 EUR**

The primary purpose of this manual is to help bus operators to achieve the safest possible bus transport system by establishing, developing and implementing a well-organised and structured System Safety Programme Plan. This document is designed to serve as a practical manual providing information on transport system safety management and showing how related technologies available on the market can be used with the maximum efficiency but it may also be used as an evaluation tool for existing System Safety Plans.



## International Workshop to Push Forward your Trolleybus System

Published: May 2008

Format: CD

Languages: Important: Please note that 4 of the presentations are in English and the rest are in Russian

UITP code: **IWP**

Full price: **100.00 EUR**

Member price: **50.00 EUR**

The CD-Rom contains the full set of presentations of the workshop organised in Vologda (Russia), February 2008



## Doors - Portes - Puertas - Betriebstüren

Standardisation of door safety systems

Published: March 2008

Format: CD

Languages : EN, FR, DE, ES

UITP code: **DOORS**

Full price: **80.00 EUR**

Member price: **40.00 EUR**

This CD-Rom contains the UITP recommendations written by the UITP Doors Project Group on the standardisation of Bus Doors and Ramps.  
Executive Summary Doors (A4) in English included.



### **Development Policy for Public Transport Trolleybus Subsystems**

Published: August 2007  
Format: Hardcopy - brochure - 12 pages - Full Colour  
Languages: EN, DE, ES, FR

UITP code: **DPP**  
Full price: **40.00 EUR**  
Member price: **20.00 EUR**

The trolleybus brochure presents development policies for public transport trolleybus systems. The EU-27 + Switzerland have more than 100 towns where trolleybus lines are operated: on a worldwide scale the total number of towns is estimated at around 360. The advantages of this clean and silent mode of public transportation are presented in relation to modern town strategies such as sustainable development and quality of life in cities. Substantial discounts for large orders (above 10). Send an e-mail to [publications@uitp.org](mailto:publications@uitp.org)



### **Clean Fuels for Road Public Transport**

UITP Bus Committee

Published: January 2004  
Format: Hardcopy - 37 pages  
Language: EN

UITP code: **CF**  
Full price: **80.00 EUR**  
Member price: **40.00 EUR**

This comprehensive report, illustrated with tables and graphs, analyses emissions and their measurement, compares and assesses the different fuel technologies available - from fossil fuels through various renewable options to electrical energy - and

gives a thorough evaluation of the cost aspect, all based upon data collected from real-life operations. Compiled using the combined knowledge and experience of the UITP Bus Committee, it is designed to help achieve a balance between ecological and financial concerns when making fuel and fleet decisions.

## Category: Rail



### 10th UITP Light Rail Conference

#### LRT: good for people, good for cities

Madrid, 18-20 October 2010 - Conference proceedings

Published: November 2010

Format: CD

Language: EN

The CD-Rom contains the full set of presentations of the 10th Light Rail Conference organised in Madrid (October 2010).

UITP code: **10ILR**

Full price: **100.00 EUR**

Member price: **50.00 EUR**



### Guidelines for Tramway Modernisation in CEE and CIS

Final report Working Group of Tramway Modernisation

Published: February 2010

Format: CD

Language: EN

This report provides the reader with four consolidated reports covering the main aspects of light rail maintenance strategies. Furthermore it contains a large number of case studies, which

UITP code: **GTM**

Full price: **150.00 EUR**

Member price: **75.00 EUR**

provide real-life experiences and the lessons learnt by some of the most advanced light rail systems.



### 3rd UITP Metro Conference

Lausanne, Dec. 2008 - Conference proceedings

Published: December 2008

Format: CD

Language: EN

The CD-Rom contains the full set of presentations of the 3<sup>rd</sup> UITP Metro Conference 'MetroCities: moving into the 3<sup>rd</sup> Millennium. How new technologies shape our metros'.

UITP code: **3UMC**

Full price: **100.00 EUR**

Member price: **50.00 EUR**



### 9th UITP Light Rail Conference

#### Keep the world cool with LRT! Global solutions for a changing environment

Istanbul, 11-13 June 2008 - Conference proceedings

Published: July 2008

Format: CD

Language: EN

The CD-Rom contains the full set of presentations of the 9<sup>th</sup> UITP International Light Rail Conference.

UITP code: **9ILR**

Full price: **100.00 EUR**

Member price: **50.00 EUR**



### Financing LRT

Published: July 2008

Format: CD - 16 pages

Language: EN

This core UITP paper presents financing techniques that have been used worldwide by various LRT promoters and developers to

UITP code: **FLRT**

Full price: **100.00 EUR**

Member price: **50.00 EUR**

finance the construction of their systems. The paper focuses on financing of new systems, but also includes references to the rehabilitation or re-construction of old systems.



### **Taking the Route of Metro Automation** for PC only

Published: May 2007

Format: CD

Language: EN

This study was designed as a transfer of experience in the field of unattended train operation. Newcomers will appreciate the clear introduction about Unattended Train Operation prepared especially for them. With its wealth of very concrete information, this CD is an absolute must for any stakeholder involved in metro construction or modernisation. It offers insights from the most experienced automatic metros through 130 frequently asked questions (FAQ) clustered around 23 topics covering all aspects of automatic metros.

UITP code: **TRM**

Full price: **400.00 EUR**

Member price: **200.00 EUR**



### **Tram Systems in Central and Eastern Europe** Achievements and future needs

Published: December 2006

Format: Hardcopy - Full Colour - 80 pages

Language: EN

Objective: Inform political decision-makers and the interested public about the current problems and possible solutions for the revitalisation of long-existing tram systems. This brochure gives an overview of 32 Tram Systems in Central and Eastern Europe.

UITP code: **TSC**

Full price: **120.00 EUR**

Member price: **60.00 EUR**





## **Fare Evasion**

Published: September 2006

Format: CD

Language: EN

UITP code: **FE**

Full price: **100.00 EUR**

Member price: **50.00 EUR**

The UITP Light Rail Committee carried out a specific study on fare evasion. The present report summarises the results of a survey conducted in 18 cities, as well as discussions held during meetings of a smaller group of operators exchanging views and experiences, and during face-to-face interviews.



## **Good Fences Make Good Neighbours**

### **UITP Metro Contract Study**

Full report + 13 case studies

Published: May 2006

Format: CD

Language: EN

UITP code: **GFM**

Full price: **100.00 EUR**

Member price: **50.00 EUR**

The study focuses primarily on contractual forms in metro operation. It covers the following metro systems: Barcelona, Brussels, Copenhagen, Docklands Light Rail/London (DLRL), Hamburg, Hong Kong, Paris, Santiago, Stockholm, Vancouver, London Underground. The study reviews various forms of contractualisation and points out the interesting features that they contain. Its aim is to give guidance and inspiration for those in the process of - or considering venturing into contractualisation by means of tendering or otherwise.



### **Commissioning of New Metro Rolling Stock**

Published: February 2006

Format: CD

Language: Full CD in English. Translation of certain parts in French, German and Spanish

UITP code: **CNM**

Full price: **120.00 EUR**

Member price: **60.00 EUR**

This first joint metro industry/operator effort tackles specific commissioning-related problems. Analyses and recommendations in key areas include:  
Commissioning framework; Technical details and interface; Doors; Innovation management and sub-supplier quality evaluation.

Full details and executive summaries of each chapter are available



### **Guidelines for Selecting and Planning a New Light Rail System Level 1 + 2 + 3**

Published: February 2004

Format: CD

Language: EN, FR, DE

UITP code: **LRG123**

Full price: **600.00 EUR**

Member price: **300.00 EUR**

The range of material is presented in three separate but linked levels, to meet the degree of detail required by the reader. Level 1 summarises (in English, French and German) the key issues, procedures and decisions from initial definition of a city's transit objectives to the eventual opening of a new system. Level 2 explores in greater detail over 30 related wide-ranging topics outlined in Level 1. Level 3 comprises case studies from particular cities and other practical material.

## Category: Technology



**IT solutions for public transport**  
**Karlsruhe, 24-26 February 2010 (Conference proceedings)**  
2nd IT-Trans Conference and Exhibition

Published: March 2010

Format: CD

Language: EN

The CD-Rom contains the full set of proceedings of the IT-Trans conference organised in February 2010 in Karlsruhe.

Topics covered during the conference include:

- Double market share and triple the use of public transport. Make it work;
- Delivering information to the passenger. Urban navigation;
- Innovation and inspiration: pick up a good idea or 2. Tomorrow today;
- Interoperable fare management for Europeans. 1smartTicket4all2go;
- Touch, swipe or tap; same difference. Near field communication (NFC).

UITP code: **ITT2**

Full price: **150.00 EUR**

Member price: **75.00 EUR**



### **IT Solutions for Public Transport**

Karlsruhe (February 2008) - Conference proceedings

Published: March 2008

Format: CD

Language: EN

UITP code: **ITT**

Full price: **100.00 EUR**

Member price: **50.00 EUR**

This CD-Rom contains the full set of presentations of the IT-Trans conference which took place in February 2008 in Karlsruhe (Germany).

This conference covered topics such as electronic passenger information, e-ticketing, chipcards, safety solutions for passengers, intelligent solutions for passenger services, vehicle location systems and automatic fare collection.



### **IPTS Conference on creating Intelligent Public Transport & 5th UITP Asia-Pacific Congress**

Innovations in Policy and Technology

Published: July 2006

Format: CD

Language: EN

UITP code: **5APC2**

Full price: **260.00 EUR**

Member price: **130.00 EUR**

The CD-Rom contains the full set of presentations of the 5th UITP Asia-Pacific Congress & the IPTS conference.

## Category: Marketing



### **5th UITP International Conference on Marketing** **Successfully marketing public transport: Changing attitudes, influencing demand, increasing performance**

Lisbon, 7-9 October 2009 - Conference proceedings

Published: October 2009

Format: CD

Language: EN

The CD-Rom contains the full set of proceedings of the 5th International Marketing Conference organised in Lisbon in October 2009.

UITP code: **5IMC**

Full price: **150.00 EUR**

Member price: **75.00 EUR**



### **4th UITP International Marketing Conference** **The best of innovation in marketing**

Malaga, 14-16 November 2007 - Conference proceedings

Published: November 2007

Format: CD

Language: EN

The CD-Rom contains the full set of proceedings of the 4th International Marketing Conference organised in Malaga in November 2007.

UITP code: **4IMC**

Full price: **150.00 EUR**

Member price: **75.00 EUR**



### **Marketing Best Practice**

UITP Commission on Marketing & Product Development

Published: January 2003

Format: Hardcopy - Full Colour - 18 pages

Language: EN

This handbook presents the recent projects of the Commission on Marketing and Product Development. The chapters include: Keeping the customer informed - Use the website - Providing good passenger information - Profitable traffic information - Real time information - Free newspapers as an effective marketing tool - Design & branding - Corporate communication campaigns - Introducing new passengers to public transport - How to get passengers to travel off peak - Changing passengers' habits - Catching them young - Developing customer loyalty - Business-to-business marketing - Customer service relationships - The real value of value added - Corporate social responsibility.

UITP code: **MBP**

Full price: **50.00 EUR**

Member price: **25.00 EUR**

## Category: Statistics



### Local Public Transport Trends in the European Union – Statistics Database

Published: June 2014

Format: Electronic pdf

Languages: EN

The Statistics Database contains the number of passenger journeys per country for the period 2000-2012. To provide the most complete information, and aid the users in making comparisons, a modal breakdown of this figure is provided where possible.

The data are available for the following countries: Austria, Belgium, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Poland, Portugal, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, UK

The database complements the UITP Statistics Brief which is available for free via <http://www.uitp.org/statistics-brief-local-public-transport-trends-european-union>

For ease of viewing and printing, the database is provided in electronic pdf format. For users who are interested in more complex use of the data the MS Excel source file is embedded

UITP code: **STAT1**

Full price: **190.00 EUR**

Member price: **95.00 EUR**

as an attachment to the pdf file.

**Important:** This document is FREE for UITP members' organisations benefiting from the UITP Advantage and Premium packages:  
<http://mobi-uitp.org/Record.htm?record=19266001124910842839&context=0>



### **Market Study of Urban Passenger Transport in Russia and Ukraine**

Published: May 2009

Format: CD

Languages: EN, RU

This study comprises data from 20 Russian and 4 Ukrainian cities. The majority of the information has been supplied by departments of transport, and by city transport companies. Although providing a limited cross-section of the existing market in Eurasia, these results can be interpreted as broadly representative of the overall market and offer an overview of the main difficulties faced.

The Russian version includes more information about how the city administrations organise tenders for rolling stock, routes, pricing, financing (in the past and future) and different projects. The English version comprises a narrower scope of information such as: the state of rolling stock, number of company employees, number of routes and number of passengers transported by the companies during the year, etc.

UITP code: **MSRU**

Full price: **200.00 EUR**

Member price: **100.00 EUR**





### **Latest Figures on the Urban Bus Fleet in the European Union**

Public Transport Statistics Report - Issue 1

UITP code: **PTS1**

Full price: **80.00 EUR**

Member price: **0.00 EUR**

Published: May 2007

Format: CD

Language: EN

This CD-Rom contains the results of a survey on the urban bus fleet in the European Union. The survey provides data on the use of the different types of fuel and drive train technology, accessibility features, age and structure of the bus and trolleybus fleet operated in EU cities with over 100,000 inhabitants, with reference to the year 2005. The survey also contains information on procurement mechanisms and fleet management. The purpose of the survey is to provide quantified information in support of decision-making, advocacy and research.



### **Mobility in Cities Database**

Published: July 2006

Format: CD

Language: EN

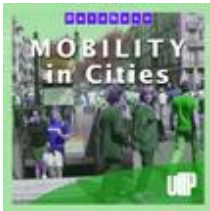
UITP code: **MCD**

Full price: **1200.00 EUR**

Member price: **600.00 EUR**

The Mobility in Cities Database CD-ROM contains the main results of a major UITP research project on the economics of urban mobility. A total of 120 indicators were collected in a sample of 52 cities worldwide for the year 2001. In addition to the database itself, which is accessible through a user-friendly

interface, the CD-ROM also features a 50-page analysis and recommendations report, fact sheets interpreting the evolution of key indicators between 1995 and 2001 in the light of transport policies in more than 30 cities, and a graphical tool for comparisons between cities. This wealth of information enables urban and transport planners to make decisions based on facts. The analysis and recommendations report puts forward a set of arguments in favour of public transport. Furthermore, the data can be used to support research on various aspects of mobility in urban areas.



### **Order Data for the Cities of your Choice!**

Source: Mobility in Cities Database

Published: July 2006

Format: Excel file

Language: EN

UITP code: **MCD2BIS**

Full price: **80.00 EUR (per city)**

Member price: **40.00 EUR (per city)**

It is now possible to order data for the cities of your choice from the Mobility in Cities Database.

Send an email to [sonja.faily@uitp.org](mailto:sonja.faily@uitp.org) indicating the cities of your choice.

Following receipt of payment, you will receive an excel file containing the data for the cities ordered for all the indicators, as well as a PDF file with the definitions

## Category: Policy



### **UITP Tender Structure For the tendering of buses and related services**

Published: October 2009

Format: CD and hardcopy

Language: The CD-Rom contains the English, French, German, Spanish and Italian versions

This second release of the UITP tender structure recommendations is the outcome of a joint analysis by operators, manufacturers and organising authorities, carried out under the supervision of UITP. The new edition takes into account all the aspects of green tendering including the European directive on clean and energy-efficient buses (EC/2009/33). A UITP working group conducted a thorough review of current rules and observed practices throughout Europe. It came to the conclusion that the diversity in the definitions and the structure of tender documents used to date are inefficient and complicate the tender process. On that basis, the UITP working group created a model for tender harmonisation, which operators and organising authorities may choose to use when issuing future tenders- indeed, UITP strongly encourages them to do so. Any move towards a better balanced relationship between all actors in the public transport supply chain (authorities, operators, manufacturers) is a step in the right direction, opening up possibilities for decreasing costs whilst maintaining quality for all the parties involved. This recommendation is intended for the purchase/ offering of buses and related services.

UITP code: **UTS**

Full price: **100.00 EUR**

Member price: **50.00 EUR**



## One Small Step...

Published: May 2009

Format: CD

Language: EN

The primary target group for this report is the railway companies who have to implement PRM measures. But equally important are the national, regional and local public transport authorities who, in most cases, define and assign these duties to the railway companies. Furthermore this report is designed to raise awareness of Accessibility, not only within the two aforementioned groups, but within the whole spectrum, from architects to politicians, law makers and standardisation bodies.

UITP code: **OSS**

Full price: **160.00 EUR**

Member price: **80.00 EUR**



## Improving Access to Public Transport

In partnership with ECMT

Published: November 2004

Format: Hardcopy - Full Colour - 82 pages

Language: EN, FR

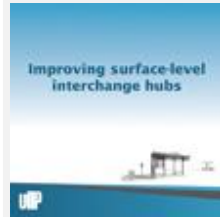
This report explores how improved cooperation between public transport service providers and local authorities - along with a close sustained dialogue with members of the disabled community - can ensure better accessibility to public transport. With a focus on experience in four cities, Gothenburg (Sweden), Grenoble (France), Prague (Czech Republic), and Liverpool (UK), the report identifies the critical elements of partnerships between public authorities at different levels of government and public transport operators.

UITP code: **IAE**

Full price: **30.00 EUR**

Member price: **15.00 EUR**

## Category: Organisation



### Improving surface-level interchange hubs

Published: April 2012

Format: CD

Language: EN

This toolkit for assessing passenger transfers at small, medium and large surface-level interchange hubs will assist public transport professionals confronted with the need to assess and improve the quality, planning and design of bus stops and interchange stations at surface level. Any such assessment must put forward the passenger point of view and consider the integration of the interchange into the urban environment.

A dedicated UITP Working Group has developed a general multi-layered checklist, the purpose of which is to outline the configuration of interchanges and the equipment that public transport operators/authorities should consider providing. The work was carried out with the passenger point of view in mind.

UITP code: **ISLIH**

Full price: **100.00 EUR**

Member price: **50.00 EUR**



## **A Vision for Integrated Urban Mobility: Setting up your Transport Authority**

Published: April 2011

Format: CD and brochure

Incl. 21 case studies and CD-Rom with text available in DE, FR, DE and ES

The first part of this UITP publication outlines and stresses the central role of transport authorities when developing visionary integrated policies. The second part offers a comprehensive overview of the key questions that need to be addressed when setting up or reorganising a transport authority. Furthermore, a number of case studies have been chosen from Europe, the Americas, Africa, the Middle East, Asia and Oceania to illustrate, from one city to another, the diverse range of governance approaches, of public transport markets and of competences devolved to authorities.

UITP code: **VIUM**

Full price: **150.00 EUR**

Member price: **75.00 EUR**



## Large Events and Public Transport: a Winning Team

Successfully handling transport during large events

Published: June 2009

Format: CD

Language: EN

The Working Group on PT & Large Events is delighted to present this CD-ROM that contains the findings of the working group:

- Checklist for PT operators and authorities outlining the questions that public transport operators/authorities have to ask themselves in when preparing for large events.
- Collection of case studies covering a wide range of events. The case studies follow exactly the same structure as the checklist in order to illustrate how the different points were addressed in practice in different situations.
- Focus Paper which is the policy document aiming at raising the awareness of decision makers and event owners regarding the benefits of taking public transport into account in early decisions on venue location and the overall transport scheme for the event.
- Additional references on MOBI+, the UITP electronic library.

UITP code: **PTLE**

Full price: **150.00 EUR**

Member price: **75.00 EUR**



**Changing the Culture in Public Transport**  
Bremen, March 2009 - Conference proceedings

Published: March 2009  
Format: CD  
Language: EN

UITP code: **CCP**  
Full price: **100.00 EUR**  
Member price: **50.00 EUR**

The CD-Rom contains the full set of proceedings of the Bremen conference. Topics covered on the CD: Change management; Corporate social responsibility; Satisfaction and motivation at work; Collective responsibilities towards sustainable development; Training and attracting young people.



**Which public transport for cities of Southern Mediterranean and the Middle-East?**  
Tunis, March 2008 - Conference proceedings

Published: May 2008  
Format: CD  
Language: EN

UITP code: **WPT**  
Full price: **100.00 EUR**  
Member price: **50.00 EUR**

The CD-Rom contains the full set of presentations of the conference which took place in March 2008 in Tunis.





## **A Market in Motion**

Published: April 2005

Format: Hardcopy - Full Colour - 58 pages

Language: EN

UITP code: **AMM**

Full price: **80.00 EUR**

Member price: **40.00 EUR**

This report can help to raise awareness about the importance of a clear and conclusive division of tasks between the public authorities and/or organising authorities and the operators. It will also enable choices to be made regarding the appropriate division of tasks based on the circumstances and needs of a particular region. Creating clarity for the parties demanding and supplying the service helps improve the efficiency of the public transport system and the quality of its service. This report is based on the data collected from the members of the Organising Authorities Committee and does not necessarily reflect the official positions of the International Association of Public Transport.



## **Demand Responsive Transport Services: Towards the Flexible Mobility Agency**

ENEA, UITP, FAMS, Information Society Technology

Published: January 2004

Format: Hardcopy - 325 pages

Language: EN

UITP code: **DRTS**

Full price: **25.00 EUR**

Member price: **25.00 EUR**

This report offers an insight into the issues, challenges and realities that demand responsive transport (DRT) faces internationally. The opportunities that new technology and vehicle types present coupled with a growing international awareness of the importance of DRT makes this comprehensive review of the issues priority reading.



### **A One-Stop Approach to Mobility: The Challenge of Integration**

Published: January 2003  
Format: Hardcopy - Full Colour - 43 pages  
Languages: EN, FR, DE, ES

UITP code: **OSA**  
Full price: **15.00 EUR**  
Member price: **15.00 EUR**

This handbook pinpoints eight problems that deal with the issue of integration in public transport as broadly as possible, looking at customer needs and the potential implications of integration for the operational aspects of public transport. For every problem identified, a solution is provided along with some good practices. The selection of good practices in this handbook is intended to showcase a diverse range of solutions that could be transferable to our own networks.



### **Total Quality Management**

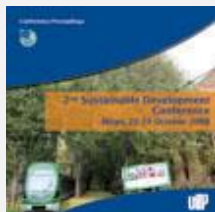
UITP Commission on Corporate Management

Published: January 2003  
Format: CD - 19 speakers presentations  
Language: EN

UITP code: **TQM**  
Full price: **100.00 EUR**  
Member price: **50.00 EUR**

This CD-Rom is intended for all public transport professionals seeking a comprehensive insight into quality management. It contains a range of documents to help managers improve quality service within their organisation: The vade-mecum on total quality management produced by the Quality Working Group; the UITP Focus Paper 'Quality as a means of reconciling individual needs with the collective challenges of sustainable development'; Results of the quality survey carried out by the Regional and Suburban Railways Committee; CEN standard; and other quality-related publications.

## Category: Sustainable Development



### **2nd Sustainable Development Conference Making Tomorrow Today**

Milan, October 2008 - Conference proceedings

Published: November 2008

Format: CD

Language: EN

UITP code: **2SDC**

Full price: **100.00 EUR**

Member price: **50.00 EUR**

The CD-Rom contains the full set of proceedings of the Milan Conference. Topics covered:

- Strategic thinking for sustainable economic development;
- How to finance greener and cleaner?;
- Can communications change behaviours?;
- More people now live in cities than ever before and the role of local authorities is increasingly important;
- People, profit and planet. As the world's population now tips 6 billion, the social dimension of sustainability cannot be neglected.



### **Ticket to the Future**

Published: May 2005

Format: Hardcopy - Full Colour - 40 pages

Languages: EN, FR, DE, ES, IT

UITP code: **TTF**

Full price: **15.00 EUR**

Member price: **15.00 EUR**

The brochure gathers convincing arguments in favour of sustainable mobility, its social and economic advantages, and strong environmental performance, showing how public transport is a real ally for delivering sustainable solutions in cities everywhere.



**Sector Report**  
**Public Transport's Contribution to Sustainable Development**

Published: January 2005  
Format: Hardcopy - Full Colour - 44 pages  
Language: EN, FR, DE, ES

This report is illustrated with examples from the signatories to the UITP Charter on Sustainable Development.

UITP code: **SR**  
Full price: **15.00 EUR**  
Member price: **15.00 EUR**

## Category: Societal Issues



### **CCTV: a tool to support public transport security**

Factors to consider before investing or upgrading

Published: October 2010

Format: CD - Hard copy + CD-Rom with annexes included

Language: EN

UITP code: **CCTV**

Full price: **200.00 EUR**

Member price: **100.00 EUR**

#### **Table of contents:**

- Foreword
- Introduction to CCTV
- CCTV as a Security Measure
- Role of CCTV within Operational and Security Context
- Lifecycle of CCTV
- Vision for the Future - Summary
- Glossary
- Bibliography
- Annex – Vision for the Future



**Joint UITP-CUTA International Security Conference**  
**Public Transit Systems and Security: Achieving the right balance**  
Montreal, 11-12 November 2009 - Conference proceedings

UITP code: **ISC**  
Full price: **150.00 EUR**  
Member price: **75.00 EUR**

Published: January 2010

Format: CD

Language: EN

The CD-Rom contains the full set of proceedings of the joint UITP-CUTA International Security Conference that took place in Montreal (November 2009).

Public Transit Security is a key concern worldwide. Operational security issues such as vandalism, petty crime, fraud and staff security are costly issues which public transit organisations of all shapes and sizes face on a daily basis. On top of this, recent terrorist attacks show that public transit systems continue to be vulnerable and potentially attractive targets for terrorists. The conference considered how public transit organisations across the globe address these challenges to achieve a balance between an efficient public transit operation and appropriate security.



### 4th UITP Design Day

Paris, December 2008

Published: February 2009

Format: CD

Language: EN

UITP code: **DD2**

Full price: **100.00 EUR**

Member price: **50.00 EUR**

The CD-Rom contains the full set of proceedings from the 4th Design Day organised in December 2008 in Paris. The 4th Design Day gave the floor to speakers from organisations around the world who are doing innovative work in this respect. A special focus was granted to the way public transport interchanges and the rest of the infrastructure can be designed to remodel or even improve the urban environment



### 3rd UITP Design Day

Published: February 2008

Format: CD

Language: EN

UITP code: **DD**

Full price: **100.00 EUR**

Member price: **50.00 EUR**

The CD-Rom contains the full set of proceedings from the 3rd Design Day organised in November 2007 in Lisbon. The 3rd Design Day played host to speakers from organisations around the world undertaking innovative work and took a closer look at innovative and original design practices. Particular emphasis was placed on customers' expectations in terms of design in public transport.



## **Public Transport Security in Stations**

Prevention, responding and recovering in the face of terrorism

Published: October 2007

Format: CD

Language: EN

UITP code: **RSS**

Full price: **40.00 EUR**

Member price: **20.00 EUR**

Recent years have seen an increase in the violence of terrorist activities. Public transport has become a target. Whilst preventing terrorist activities as such is the prime responsibility of governments, the public transport sector also has to make concerted efforts to protect its passengers and infrastructure. This report focuses on security planning for stations, which are crucial network elements, as well as gateways into and out of the public transport networks for both passengers and emergency response forces. It summarises current knowledge and suggests a series of approaches and measures that are good practice and have proven their benefit.



## Category: Recommendations



### **Towards an Integrated Travel Information System - Good Practice Guide**

UITP code: **TITIS**  
Full price: **15.00 EUR**  
Member price: **15.00 EUR**

Published: January 2003  
Format: Hardcopy - Full Colour - 68 pages  
Languages: EN, ES, FR

This handbook examines 12 current challenges, and provides solutions, proposals and 70 worldwide good practice cases of how to develop and implement an efficient information strategy.

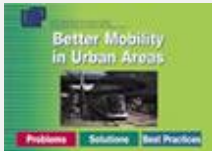


### **Better Urban Mobility in Developing Countries**

UITP code: **BMDC**  
Full price: **25.00 EUR**  
Member price: **25.00 EUR**

Published: January 2003  
Format: Hardcopy - Full Colour - 44 pages  
Languages: EN, FR, ES PT

---Sold in quantities of 10---This handbook contains 11 problems, 11 sustainable solutions and 13 good practices, which are based on the three pillars of sustainable mobility. The solutions address issues such as the anarchical development of cities, under-investing in infrastructure, growing congestion and the increases in emissions caused by car use. The handbook is easy to use and is a must-have for public transport operators, decision-makers and development officials seeking clear guidance. Quantity 1 = 10 copies.



## Better Mobility in Urban Areas

Published: January 2001

Format: Hardcopy - Full Colour - 44 pages

Languages: EN, DE, FR, ES, PT

----Sold in quantities of 10---- This brochure drawn up by UITP identifies problems facing decision makers and politicians, offers solutions and provides a selection of best practices and success stories taken from around the world. The comprehensive information has been compiled using the combined knowledge and experience in all modes of transport of the members of the UITP Commission on Transport and Urban Life.  
Quantity 1 = 10 copies.

UITP code: **BMU**

Full price: **20.00 EUR**

Member price: **16.00 EUR**

## Category: European Issues



### Organisation and major players of short distance public transport

UITP code: **OMP4**

Full price: **200.00 EUR**

Member price: **100.00 EUR**

New developments in the European Union - 2013 edition

Published: November 2013

Format: Hardcopy - Full Colour - 121 pages

Language: EN

This new edition of the brochure 'Organisation and major players of short-distance public transport' revises and updates the previous guidebook in line with the national adaptation processes to the new rules 4 years after the application of the PSO Regulation. It highlights the changes to the institutional organisation, the legal framework and the market structure of public transport in 15 countries.



### Six months' experience of the PSO regulation

Paris (7 June 2010)

UITP code: **PSOR**

Full price: **150.00 EUR**

Member price: **75.00 EUR**

Published: September 2010

Format: CD

Language: EN

The CD-Rom contains the full set of proceedings of the conference on PSO regulation that took place 7 June 2010 in Paris.



## **Public Service Contracts in the European Union and Contractual Relationships**

Current experiences and future developments

Published: January 2008

Format: CD

Language: EN

The CD-Rom contains the full set of proceedings of the conference on public service contracts and contractual relations which took place 3 October 2007 in Barcelona.

UITP code: **PSC**

Full price: **100.00 EUR**

Member price: **50.00 EUR**

## Category: Congress Reports



### **6th UITP Asia-Pacific Congress and 3rd International Conference on Public Transport Financing Innovation - Life-Style - Diversification - Partnership**

Hong Kong, 15-19 November 2010

Published: March 2011

Format: CD

Language: EN

This CD-Rom contains the full set of proceedings of the 6th UITP Asia-Pacific Congress and 3rd International Conference on Public Transport Financing.

UITP code: **6APC**

Full price: **100.00 EUR**

Member price: **50.00 EUR**



### **1st ExpoCityTrans and UITP EURASIA Congress Public Transport as a tool for the economic growth of the cities**

Moscow, 6-8 September 2010

Published: October 2010

Format: CD - Russian - English

This CD-Rom contains the full set of proceedings of the 1st ExpoCityTrans and UITP EURASIA Congress organised in Moscow.

Very important: Some of the proceedings are only available in Russian.

UITP code: **TEGC**

Full price: **100.00 EUR**

Member price: **50.00 EUR**



**2nd UITP Middle-East and North Africa Congress and Showcase**  
**Public transport in the MENA region: Turning ideas into reality**  
Doha, 25-27 October 2009

Published: October 2009  
Format: CD  
Language: EN

This CD-Rom contains the full set of proceedings of the 2nd MENA Congress organised in Doha (Qatar) in October 2009.

UITP code: **MENA2**  
Full price: **150.00 EUR**  
Member price: **75.00 EUR**



**58th UITP World Congress and Mobility & City Transport Exhibition**  
**Making the right mobility choices!**  
Vienna, 7-11 June 2009

Published: July 2009  
Format: CD - more than 180 speakers presentations  
Language: EN

This CD-Rom contains the full set presentations of the 58th UITP World Congress and Mobility & City Transport Exhibition

UITP code: **58UWC**  
Full price: **240.00 EUR**  
Member price: **120.00 EUR**